

### WORKFORCE SOLUTIONS MIDDLE RIO GRANDE

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### **Agenda**

Workforce Solutions Middle Rio Grande
In-person Board Meeting
Thursday, June 8, 2023 @ 5:30 PM
Workforce Solutions – Board Room – Second Floor
216 West Main Street
Uvalde, Texas 78801

#### Board of Directors Executive Committee

Laura Lopez Chairperson

Private Sector

Mario Obregon Vice Chairperson Private Sector

Alfredo Hesles

Secretary
Private Sector

Arturo Sanchez, Jr.
Treasurer
Labor

Cecil T. Snowden Parliamentarian Private Sector

Elizabeth Sifuentes Executive Director

- I. Call Meeting to Order.
- II. Invocation
- III. Roll Call
- IV. Introduction of guests
- V. Approve April 13, 2023 Minutes. (p. 5-13)
- **VI.** Awards Presentation
- VII. Old Business
- **VIII. New Business**
- IX. Dinner Presentation @ 5:15 p.m. "Building Bridges Through Capacity Building While Empowering Our Youth"

# A. Executive Committee (Laura Lopez, Board Chairperson) Action Item(s):

- Review/Accept H-600: Subsequent Certification as per the Chief Elected Official's Membership Guide for Local Workforce Development Boards in Texas as per Government Code {} 2308.256, and noting response to Question 7, pages 3-4 of Ratings document. (p. 14-17)
- Discussion/Action to authorize the Executive Director to initiate sanctions against MRGDC as Contractor for the One-Stop Center Contract, cancel the contract and re-procure, and/or with successful improvement renew and extend Contract at or around September 30, 2023. (p.18-29)
- 3. Authorize the Executive Committee to meet on or about June 27, 2023 to review and approve the certified annual audit prepared by Garza/Gonzales and Associates for the FY October 1, 2021 through September 30, 2022, subject to ratification at August 2023 Board Meeting. (p. 30-31)

4. Authorize an amendment to the original Management Agreement of \$32,400 to cover extra hours for expanded required scope of Garza/Gonzales and Associates.

#### **Information Items:**

- 1. TWC Audit Resolution Report for #22.27.001 Charles E. Ross, Jr., Director of Fraud Deterrence and Compliance Monitoring, May 12, 2023 (p.32-35)
- 2. TWC May 12, 2023 Letter from Charles E. Ross, Jr., Deputy Director, Regulatory Integrity Division as per General Appropriations Act, SB 1, 86<sup>th</sup> Texas Legislative Regular Session (p. 36)
- 3. Update on Board Membership (p.37)
  - a. New Appointments
  - b. Resignations
  - c. Reappointments
  - d. Vacancies

# B. <u>Finance and Audit Committee (Arturo Sanchez, Jr.)</u> Action Items:

- Review and approve WFSMRG April 2023 Expenditure Report. (p. 38-42)
- 2. Ratify Lease Extension for Suday Properties at Del Rio Workforce Center through September 30, 2023. (p.43-44)
- 3. Approve United Migrant Opportunities Services Agreement, Memorandum of Understanding and Infrastructure Rental Agreement (p. 45-50)
- 4. Approve Memorandum of Understanding (MOU) for Southwest Texas Junior College (p. 51-57)
- 5. Approve Veterans Commission Co-Location Budget Agreement (p. 58-60)
- 6. Approve Texas Workforce Commission Vocational Rehabilitation Co-Location Budget Agreement (p. 61-64)

#### Information Items:

- 1. Mid-year Budget Amendment Update
- 2. Fiscal Agent Monitoring Review (p. 65-66)

# C. <u>Child Care Committee (Myrta Garcia)</u>

#### **Action Items:**

None

### Information Item(s):

1. Child Care Report – (p. 67)

- Contractor (MRGDC) YTD Enrollment
- Waitlist Update
- Child Care Enrollment Comparison Chart April 2023 (p. 69)
- Monthly Childcare Reimbursement Chart April 2023 (p. 70)
- 2. Update on Disallowed Costs
- 3. Update on Corrective Action Plan (CAP) (p. 71-72)
- 4. Update of Board Child Care Support staff.

# D. <u>Monitoring and Oversight Committee (Juan Martinez)</u> Action Items:

- 1. Review and approve Monitoring Report:
  - a. SNAP February and March 2023. (p. 73-75)
  - b. Choices February and March 2023. (p. 76-78)
  - c. WIOA February and March 2023. (p. 79-81)
  - d. Child Care April and May 2023. (p. 82-84)

#### **Information Items:**

- 1. Workforce Program Report: (p. 85)
  - a. TWC March 2023 MPR. (p. 86-89)
- 2. April 2023 VOS Greeter Report. (p. 90-98)
- 3. Student HireAbility Navigator Report. (p. 99-101)
- 4. Education Outreach Specialist Reports. (p. 102-108)

## E. <u>Economic Development Committee (Laura Lopez)</u>

#### **Action Items:**

1. Approve the agenda and date for the 1<sup>st</sup> Workforce Board Economic Development Summit (p. 109-110)

#### **Information Items:**

- 1. Middle Rio Labor Local Area Unemployment Statistics Report. (p. 111)
- 2. Labor Market Information for Middle Rio Grande (p. 112)
- F. Board Officer Elections Elizabeth Sifuentes.
- G. MRGDC Executive Director's Report Nick Gallegos.
- **H. WFSMRG Executive Director's Report Elizabeth Sifuentes.**
- I. Other Business
- J. Adjourn

### Note: Committee Meeting Schedule and Agendas at the end of packet.

Note: To sign up for Public Comment please call the Board Office at 830-486-7503.

#### **Meeting Notice Closed or Executive Session**

If during the course of the meeting covered by this Notice, the Board should determine that a closed or executive session of the Board should be held or is required in relation to any item included in this notice, then such closed or executive meeting or session as authorized by Section 551.001 et seq. of the Texas Government Code (the Open Meetings Act) will be held by the Board at that date, hour and place given in this notice or as soon after the commencement of the meeting covered by this notice as the Board may conveniently meet in such closed or executive meeting or session concerning any and all subjects and for any and all purposes permitted by Sections 551.071-551.084, inclusive, of the Open Meetings Act, including, but not limited to:

- a) Section 551.084 For the purpose of excluding witness or witnesses from a hearing during the examination of another witness.
- b) Section 551.071 For the purpose of a private consultation with the Board's attorney on any or all subjects or matters authorized by law.
- c) Section 551.072 For the purpose of discussing the purchase, exchange, lease or value of real property.
- d) Section 551.073 For the purpose of considering a negotiated contract for a prospective give or donation.
- e) Section 551.074 For the purpose of considering the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee or to hear complaints or charges against a public officer or employee.
- f) Section 551.076 To consider the deployment, or specific occasions for implementation of security personnel or devices.

Should any final action, final decision, or final vote be required in the opinion of the Board with regard to any matter considered in such closed or executive meeting or session, then such final action, final decision, or final vote shall be at either:

- a) the open meeting covered by this notice upon the reconvening of this public meeting, or
- b) at a subsequent public meeting of the Board upon notice thereof, as the Board shall determine.

Workforce Solutions is an Equal Opportunity Employer/Program Auxiliary aids and services are available upon request to individuals with disabilities.

### Workforce Solutions Middle Rio Grande Board Meeting Minutes

### In-person Meeting and PolyComm Thursday, April 13, 2023

Uvalde Workforce Center 5:55 to 7:51 P.M.

#### **Officers Present:**

Mario Obregon, Maverick County, Vice Chairperson Alfredo Hesles, Maverick County, Secretary (Virtual) Cecil T. Snowden, La Salle County, Parliamentarian (Virtual)

#### Officers Absent:

Laura Lopez, Zavala County, Chairperson Arturo Sanchez, Jr., Val Verde County, Treasurer

#### **Members present:**

Manuel Estrada, Jr., Dimmit County Ernesto Flores, Uvalde County Heberto Flores, Maverick County (Virtual) Myrta Garcia, La Salle County Dora A. Garza, Maverick County Arturo Gonzales, Zavala County Timothy L. Grant, Public Employment, State Michael D. Grooms, Edwards County Dr. Hal Harrell, Uvalde County (Virtual) Dana Johnson, Kinney County Juan Martinez, Uvalde County Rhonda Montgomery, Val Verde County David Ojeda, Jr., Dimmit County Jorge Raul Olivas, Maverick County Nancy Rodriguez, Maverick County Cody Smith, Uvalde County W.B. Sansom, Real County Juan Carlos Vazquez, Val Verde County

#### Members absent:

Jose L. Barajas, Zavala County
Joe Barker, Uvalde County
Mandy Benavides, Public Assistance, State
Monica Gonzales, Vocational Rehabilitation, State
Rogelio Gonzalez, Val Verde County
Rodrigo Jaime, Dimmit County
Blanca G. Larson, Val Verde County
Jesse Martinez, Jr., Zavala County

Jorge Ramon, II, Val Verde County Evaristo Rendon, Edwards County Jose J. Rodriguez, Maverick County J.R. Suarez, Uvalde County

#### Others present:

**Betty Sifuentes** Rosie Lozano Marisa Cervantes Marcos Gonzales Julie Hernandez Rachel Martinez Annabelle Aquilar Anna Nandin Katrina Garcia Martha Bagsneschi Mario A. Morales Nick Gallegos Karina Salas Brenda Gonzales Maritza Salinas Kristian Montoya

### I. Call Meeting to Order.

Call meeting to Order at 5:55 P.M. by Mario Obregon, Vice Chairperson.

#### II. Invocation

Invocation provided by Dana Johnson.

#### III. Roll Call

Roll Call conducted by Mario A. Morales. A Quorum was established.

### IV. Introduction of guests

No guests were present.

Mario Obregon introduced our two new Board Members – Ernesto Flores and Juan Carlos Vazquez.

#### **Plaque Presentation**

Betty Sifuentes spoke about the Award the Workforce Solutions Middle Rio Grande was presented at the Annual Meeting. She showcased the Presentation Check and the trophy presented.

#### V. Public comments.

No one signed in to make a public comment.

### VI. Approve February 9, 2023 Minutes.

The February 9, 2023 Board Meeting Minutes were presented for approval. Motion by Jorge R. Olivas to approve Minutes as presented. Second by Dana Johnson. Motion carried.

#### VII. Old Business

Board Services Award – Vocational Rehabilitation Integration Award \$50,000. Mentioned above. No other Old Business was presented for discussion.

#### VIII. New Business

# <u>Executive Committee (Laura Lopez, Board Chairperson)</u> Action Item(s):

1. Discuss and approve Mid-year Budget Amendment.

Mid-Year Budget Amendment has not been presented by the Fiscal Agent. Normally, this Budget is amended in April, for the current Fiscal Year. The Annual Budget was prepared and presented late. Additionally, the Meeting Expenditure Reports were also late. The Fiscal Agent is still ramping up due to personnel changes and training needs. Lastly, the Cost Allocation Plan is also still pending approval. Executive Committee recommends that we table this item until the June 8, 2023 Meeting. Motion by Manuel Estrada to Table this matter. Second by Rhonda Montgomery. Motion carried.

2. Discuss and approve release of Child Care Services RFP for up to four years contract, October 1 2023 through September 30, 2026.

A Request for Proposals (RFP) will be issued for the administration of the Child Care Services, for a four-year period, will be released.

There will be a slight modification pertaining to the Bidder's Conference which will be held on April 26, 2023 at 3 P.M., and as noted in Summary Calendar, dates are subject to change. This is an open competitive process. Several questions were presented by some of the new Board Members. Motion by Nancy Rodriguez to approve the release of the proposed RFP, with noted modification. Second by Juan Martinez. Motion carried.

#### **Information Items:**

- 1. Joint Executive Committee Mediation Follow-up (WFSMRG-MRGDC Executive Committee Member meeting).
  - a. Performance Improvement for the One-Stop Operator and Child Care Service Contractor MRGDC.
  - b. Role of each administration;
    - i. Oversight and Monitoring by the WFSMRG Board
    - ii. One-Stop Operator and Child Care Service Contractor MRGDC
    - iii. Fiscal Agent designation by Partnership Agreement between WFSMRG Board and Chief Elected Officials (9-County Judges and Mayor of Del Rio).
  - c. Improve Communications and Reach Consensus on the Joint Development of an Action Plan to Improve Services to the 9-County Region by September 30, 2023.
  - d. Review Texas Workforce Commission's Sub-Recipient Monitoring Exit Report.

Betty Sifuentes described the Mediation Meeting that was held in March. Timothy Grant was asked to expand, since he served as the Moderator. They mentioned concerns with "deliverables and responsibilities." They also mentioned a need for "consistent leadership meeting times/dates" and addressing communication issues.

Betty Sifuentes reviewed the items that were in the Board Packet Addendum. This Addendum included several late items and a document with four (4) strategies for improved performance. Mr. Nick Gallegos indicated the document developed after the Mediation Meeting would be taken under advisement with the MRGDC Board. Sifuentes noted she would follow-up with MRGDC to develop an Action Plan for improvement to performance and contract deliverables.

David Ojeda asked about Joe Cruz' availability to work on the missing Budgets and to act as our consultant. Betty Sifuentes affirmed Joe

Cruz' availability and that he will be utilized to complete budgetary items as needed under the Board's contract with him.

Betty Sifuentes introduced Marcos Gonzales as the new Board Accountant. Jorge Olivas stated that he felt that both organizations seem to have the required talent. He continued that we simply need to work together.

Ernesto Flores added that he would like to see the Middle Rio Grande Board recognized as one of the "Outstanding Boards in the State of Texas." He mentioned that the Rio Grande Board was once recognized as such. Myrta Garcia stressed that we need to work together in order to properly serve our region and our citizens.

Karina Salas added that Reporting lags behind, by about a quarter. This is normal. No action required.

- 2. Update on Board Membership
  - a. New Appointments Two new Board Members.
  - b. Resignations one Board Member resigned Glenn Bradley.
  - c. Reappointments No new reappointments.
  - d. Vacancies there are two vacancies one in Kinney County and one in Real County.

Mario Obregon and Betty Sifuentes acknowledged our two newest Board Members – Ernesto Flores and Juan Carlos Vazquez.

# Finance and Audit Committee (Arturo Sanchez, Jr.) Action Items:

1. Review and approve WFSMRG February 2023 Expenditure Report.

This report was not available and had errors to be corrected. Motion by Jorge Olivas to Table this item. Second by Juan Carlos Vazquez. Motion carried.

- 2. Review and approve Workforce Contracts for a total of \$42,250.
  - a) Middle Skills Employment Supplies Pilot Projects (WOS) (new contract) March 8, 2023 through November 30, 2023.

Betty Sifuentes discussed this new contract and noted that it was designed to provide support services for those needing items to enter a job. Motion by Dana Johnson to approve/accept the contract. Second by Jorge Olivas. Motion carried.

#### **Information Items:**

None were presented.

# Child Care Committee (Myrta Garcia) Action Items:

1. Review and approve Child Care Corrective Action Plan.

This item was presented by Betty Sifuentes and Marisa Cervantes. Motion by Michael Grooms to approve the adoption of the Child Care Corrective Action Plan. Second by Juan Martinez. Motion carried.

2. Review and approve Child Care Program Disallowed Costs.

Marisa Cervantes mentioned that the item has been submitted to the State for a determination of whether the potential disallowed cost was due to staff omitted action or whether the parent had responsibility to reveal all income to determine eligibility and enrollment into child care services. The State will decide whether the issue is potential fraud or a disallowed cost. There was discussion, from the Contractor, that this should not be attributed to them but that the issues should be attributed to the participant. Brenda Gonzales (MRGDC) mentioned that all of the pertinent information is requested, during the application process, and that it is up to the parent/guardian to provide accurate responses.

One additional issue is that there are no program procedures in place. The Acting Chairman indicated that he had been briefed by the Contractor before the meeting and it was at that point that the Director of Child Care Services cautioned the Chairman about discussing confidential parent cases in an open meeting. She offered to discuss the case administratively with him as she discovered the potential disallowed cost.

Jorge Olivas suggested that we wait for the State Determination. He also added that Program Procedures need to be established. Betty Sifuentes added that would be part of the Corrective Action Plan.

Motion to table this item by Jorge Olivas. Second by Dana Johnson. Motion carried.

### Information Item(s):

- 1. Child Care Report -
  - Texas Workforce Commission January 2023 MPR Report

- Contractor (MRGDC) YTD Enrollment
- Waitlist Update
- Child Care Enrollment Comparison Chart April 2023.
- Monthly Childcare Reimbursement Chart April 2023.
- 2. Update on Technical Assistance Plan (TAP).
- 3. Update of Board Child Care Support staff.

Information Items were presented by Betty Sifuentes. She stated concerns with our wait list. We are looking into shifting funds from other programs but, this affects the other programs at a later date. No action required.

# <u>Monitoring and Oversight Committee (Juan Martinez)</u> Action Items:

- 1. Review and approve Monitoring Report:
  - a. SNAP January-February 2023.
  - b. Choices August-December 2022 and January 2023.
  - c. WIOA August-December 2022 and January 2023.
  - d. Child Care Monitoring Report for 1st Quarter. 2023 (January, February, and March).

Presented by Rosie Lozano. Motion to approve the reports by Jorge Olivas. Second by Juan C. Vazquez. Motion carried.

Note: there was no item #2.

3. Review and Approve Access and Data Security for Workforce Application ALLChg. 3.

Presented by Rosie Lozano. Motion to approve Policy by Michael D. Grooms. Second by Rhonda Montgomery. Motion carried.

4. Review and approve Tik Toc Policy.

Presented by Betty Sifuentes. Motion to approve Tic Tok Policy by Manuel Estrada. Second by Ernesto Flores. Motion carried.

5. Review and approve Signature Policy.

Presented by Betty Sifuentes. This policy pertains to "electronic signatures." Motion to approve Signature Policy by Dana Johnson. Second by Nancy Rodriguez. Motion carried.

#### **Information Items:**

- 1. WFP Report:
  - a. Choices TAP.
  - b. SNAP Corrective Action Plan (CAP).
  - c. TWC January 2023 MPR.
  - d. TWC Monitoring Review.

Betty Sifuentes presented new information on employment statistics. Rosie Lozano reported that the Choices TAP and SNAP CAP have been removed. She also presented the MPR and the Monitoring Review. No action required.

2. February 2023 VOS Greeter Report.

Betty Sifuentes presented the VOS Greeter Report. She also discussed economic development issues. No action required.

3. Student HireAbility Navigator Report.

Betty Sifuentes presented the Navigator Report. She introduced Anna Nandin (Uvalde), Katrina Garcia (Eagle Pass), and Martha Bagsneschi (Del Rio). No action required.

4. Education Outreach Specialist Report.

Betty Sifuentes presented the Outreach Specialist Report. She again welcomed Katrina Garcia and Martha Bagsneschi. No action required.

5. Middle Rio Labor Local Area Unemployment Statistics Report.

Betty Sifuentes presented the Middle Rio Labor Area Unemployment Report. No action required.

6. Labor Market Information for Middle Rio Grande.

Betty Sifuentes presented the Market Labor Report. No action required.

# **Economic Development Committee (Laura Lopez) Action Items:**

1. Discuss Regional Strategies for MRG Region.

Betty Sifuentes presented information on regionalizing job development. They developed strategies to enhance our Employee

and Employment opportunities. Motion by Dana Johnson to approve the presented strategies. Second by Juan Martinez. Motion carried.

#### **Information Items:**

1. Discuss partnership opportunity with the Small Business Development Center (Sul Ross State University).

Betty Sifuentes discussed utilizing the SBDC resources for business development in the area. She has met with Elizabeth Pena, Sul Ross State University – Small Business Development Center. Betty Sifuentes introduced Rachel Martinez. No action required.

#### MRGDC Executive Director's Report - Nick Gallegos.

Nick Gallegos mentioned the activities that they have been undertaking. He added that there is a new Meat Processing Plant, in La Pryor, being constructed. Karina Salas also discussed the Career Fair, that was held in Del Rio, with more than 300 students. Karina Salas mentioned their removal from CAP/TAP. He also introduced Karina Salas, Maritza Salinas, Brenda Gonzales, Juan Cardenas, and Betsy Prado.

### WFSMRG Executive Director's Report – Elizabeth Sifuentes.

Betty Sifuentes congratulated MRGDC for achieving the removal of the Choices TAP and the SNAP CAP. She mentioned that she had already described her staff's activities throughout the Board Meeting and did not have anything else to add.

#### **Other Business**

Secretary

Mario Obregon asked for any other Old Business. None was presented.

### Adjourn

With no other business to discuss, Mario Obregon asked for a Motion
to Adjourn. Motion was presented by Manuel Estrada. Second by
Michael D. Grooms. Motion carried. Meeting adjourned at 7:51 P.M.

Date

Chief Elected Official's Membership Guide for Local Workforce Development Board Chief Elected Official's Membership Guide for Local Workforce Development Board

H-600: Subsequent Certification

TEXAS WORKFORCE COMMISSION LOCAL WORKFORCE DEVELOPMENT BOARD CERTIFICATION REVIEW				
LOCAL WORKFORCE DEVELOPMENT ARE	PROCESS A (WORKFORC	E AREA)	DATE	
MIDDLE RIO GRANDE LOCAL WORKFORCE DEVELOPMENT BOARD			4/17/2	023
. LOCAL WORKFORCE DEVELOPMENT Is Board composition consistent with Texas O			ON	
Private sector representatives constitute a major	rity of the memb	ership of the Board.	⊠ Yes	□ No
Community-based organization/organized labor than 15 percent of the membership of the Board	r representatives		⊠ Yes	□ No
Representatives of each of the following:  Education  (1) Secondary Education (1) Postsecondary Education Vocational Rehabilitation Economic Development Public Assistance Public Employment Service Literacy Council Adult Basic and Continuing Education Does one of the above members have expertise education?  Is one of the above members a veteran actively affairs or services?			⊠ Yes	□ No
Comments:				
Response: Board membership meets requirements, as	outlined in Byl	aws and State Requ	iirements.	-

Chief Elected Official's Membership Guide for Local Workforce Development Board Chief Elected Official's Membership Guide for Local Workforce Development Board

2. DIVERSITY REQUIREMENTS				
Is the Board in compliance with the ethnic and geogra workforce area in accordance with the latest census re	-	of the	⊠ Yes	□ No
Comments:				
Continue to focus on Board being more representative community	ve of the ethni	c and geograp	hic diversity	of the
Response:  Board membership meets requirements. Board soutlined in Bylaws.	seats are prop	perly allocated	d, by County	, as
Ethnic diversity - 74% Hispanic, 23% Anglo, an	ıd 3% Black.			
3. INDUSTRY REPRESENTATION  Does the private sector membership of your Board reaindustrial and demographic composition of the busine	• •		⊠ Yes	□ No
Comments:				
Response:  Board membership meets State requirements and	l as outlined i	in Bylaws.		
4. BYLAWS				
Date of current bylaws: 12/9/2021				
Do bylaws include the size of Board?	⊠ Yes	□ No		
Is composition of Board consistent with bylaws?	⊠ Yes	□ No		
Do bylaws identify conflict of interest policy?	⊠ Yes	□ No		
Are bylaws signed and dated?	⊠ Yes	□ No		
Comments:				
Response: Bylaws were recently reviewed and amended. (12)	2/9/2021)			

# Chief Elected Official's Membership Guide for Local Workforce Development Board 5. PARTNERSHIP AGREEMENT

Date of current Partnership Agreement: 7/02/2001	1			
Is grant recipient identified?	⊠ Yes	□ No		
Is the administrative entity identified?	⊠ Yes	□ No		
Is the process for development of Strategic and Operational Plan identified?	⊠ Yes	□ No		
Comments:				
Response:				
6. Are the Partnership Agreement and Board byla	aws in agr	eement with each other?	⊠ Yes	□ No
Comments:				
Response:				
72022 WIOA PROGE	RAM YEA	R		
PERFORMANCE & PROGRAM YEAR	2023			
AVAILABLE PERFORMANCE DATA:				
Board did not meet the following WIOA PY22  Credential Rate – Adult & C&T Participan		d performance measure(s):	:	

According to February 2023 data, Board is currently not meeting the following WIOA PY23 contracted performance measures:

- Measurable Skills Gains DW & Youth
- Employed/Enrolled Q2 Post Exit Youth
- Credential Rate Youth
- Employed/Enrolled Q2-Q4 Post Exit C&T Participants

Employed/Enrolled Q2-Q4 Post Exit – C&T Participants

Chief Elected Official's Membership Guide for Local Workforce Development Board

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Please provide information on what actions are planned to meet these measures.

#### Response:

The Board will be placing the Contractor on Technical Assistance Plan(s) and/or Corrective Action Plan(s) for the following measures for failure to meet these performance measures for up to six (6) months:

- Measurable Skills Gains Dislocated Worker
- Employed/Enrolled Q2 Post Exit Youth
- Credential Rate Youth
- Measurable Skills Gained Youth
- Employed/Enrolled Q2-Q4 Post Exit C&T

The Board provided extensive training to the Contractor's Director of Workforce Program, her Assistant and to the new Program Coordinator over the Board's monitoring instrument and MPR. They were taught how to pull reports and analyze them to make sure all information is entered correctly. The Board also provided training to the Contractors Quality Assurance team and the Center Managers on the monitoring instruments and the importance of follow up information.

Board will be working with the Contractor to increase enrollment with an aggressive outreach using our partners. We will also utilize social media with our outreach efforts. The Board will also help improve follow up procedures to ensure outcomes are recorded in TWIST.

Additional training will be scheduled to follow up on the previous training and to include training of front-line staff. Training that will be scheduled will include, but not limited to: Counselor notes, follow up, exiting a client. Training for the new TABLEAU reports has been requested.

Failure to meet performance measures will result in cancellation of contract(s) sanctions, or subcontracting with other contractors to achieve the performance indicators to at least meeting levels.

ou justin	Siquentes	06/01/2023
Signature, Board	Executive Director	Date
ved by TWC:		
Sign	nature	Date

#### **Workforce Solutions Middle Rio Grande Board**

#### **Executive Committee**

June 8, 2023

Authorization to Authorize Executive Director to Take Appropriate Action Requiring Contractor to Improve Performance Measures by September 30, 2023

#### **BACKGROUND**

In the Texas workforce system, a Workforce Development Board (Board) must have strong financial management and service delivery practices. As required by law (<u>Texas Labor Code §302.048</u>). In Texas it is this evaluation that requires the Texas Workforce Commission (TWC) to evaluate each of the 28 Board's capacity to oversee and manage local funds and the delivery of local workforce services. Those results of the WFSMRG Board's results are now available.

TWC has evaluated the Board's fulfillment of its responsibilities related to:

- 1. Developing, maintaining and upgrading comprehensive fiscal management and accountability systems
- 2. Hiring, training and retraining qualified staff to carry out the Board's oversight function
- 3. Oversight and improvement of operation of local Workforce Solutions offices in the area served by the Board
- 4. Managing contractors' performance across multiple Board programs and achieving required performance standards
- 5. Identifying and resolving long-standing oversight problems of the Board and performance problems of contract providers
- 6. Selection and oversight of local contractors to improve delivery of workforce services

The Middle Rio Grande Board's Evaluation has one of the worst ratings among the 28 workforce boards, below standard in number 1, 5, and 6.

#### **DISCUSSION**

In accordance with law and rule (40 TAC §802.67 Commission Evaluation of Board Oversight Capacity), the Board is evaluated for its performance and compliance with applicable statutes, regulations, and other governing provisions and make findings, as appropriate with respect to the six areas of responsibility listed.

- The low ratings in each area require immediate action by the Board to improve three of six ratings Below standard. The Contractor MRGDC's
- Executive Director has not signed off nor met with the Board staff to develop an Action Plan as was presented to the Board after the Mediation meeting held on March 29, 2023. Failure of the Contractor to work with the Board requires that the Board establish the Corrective Action Plan or Technical Assistance Plan in each measure not being met with required improvements at least to 80% by the end of September 2023.
- Failure to achieve such improvements after assessment and evaluation of the Board requires that the Board initiate several methods against the Contractor MRGDC:
  - a. Sanctions to reduce the funding and subcontract with other contractors to deliver the performance results with its customers, employers and job seekers.
  - b. Cancellation of the One-Stop Contract and request to release an RFP for replacement of Contractor.
    - With successful outcomes upon evaluation on or about September 30, 2023, recommendation will be made to renew or extend another year of a contract to the current Contractor MRGDC.
    - It is recommended that the Board take this strong action to preserve and protect continued funding to serve its mission and purpose for the development of the region's workforce

**ACTION Recommendation:** Based on the Rating of the WFSMRG Board's oversight capacity by the Texas Workforce Commission and that three of the six evaluation ratings are below standard, it is recommended that the Executive Director have authorization to initiate sanctions against MRGDC as Contractor for the One-Stop Center Contract, cancel the contract and reprocure, and/or with successful improvement renew and extend Contract at or around September 30, 2023.

# **Board Oversight Capacity—BCY 2022**

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

#### Middle Rio Grande Score Card

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

# Develop, maintain, and upgrade comprehensive fiscal management systems

Below

- √ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- \* Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?
- x Have single audits been free of material weaknesses?

# Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- √ Has the Board been certified?
- \* Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

# Select and oversee local contractors to improve the delivery of workforce services

Meets

- √ Does the Board have an effective formal procurement process, and has the Board been following this process?
- √ Does the Board have a certified monitoring function in place to oversee contractors?
- $\sqrt{\phantom{a}}$  The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).
- √ The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

# Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- √ Does the Board have certified Workforce Solutions Offices?
- √ \* Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?

\* Has the Board applied its service improvement policy when necessary?

# Manage the contractors' performance across multiple Board programs

V

Below

- x Did the Board meet target on at least 80 percent of its contracted performance measures?
- √ Is the Board within 35 percent of target on all contracted performance measures?
- \* Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least four times throughout the year?

# Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Below

- x The Board did not miss target on the same performance measure two years in a row.
- x The Board does not have any unresolved material weaknesses discovered through a single audit.
- √ The Board has not been placed on an Intent to Sanction or a Sanction.

### Middle Rio Community Impact Statement

A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.

The mission of Workforce Solutions Middle Rio Grande (WSMRG) is to create a systematic, integrated system within the Middle Rio Grande Workforce Development Area through which its residents have access to quality employment and employment related education and training services, and its employers, public and private, can find skilled and productive workers, access services to upgrade the skills, productivity and competitiveness of incumbent workers, and get assistance in creating new and expanded employment opportunities.

Adaptations to the new Covid-19 virtual nature of providing services have been made with the Rural Initiative Grant. The Board is able to provide services to remote areas. Adaptations to the full-service centers to provide all services virtually have been made in the latter stages of COVID service model adjustments. The one-stop centers have now developed a hybrid model that includes more self-assisted services through technology and the in-person services to provide more intense services to most-in-need customers with the net impact being a return to less unemployment in the region and a return to single digit unemployment. Services to individuals with special needs have been enhanced through the integration of the Vocational Rehabilitation co-located center staff working and expanding the number of employers. The Board was recognized with an award at the annual state conference.

 $\sqrt{\ }$  = Meets Standard

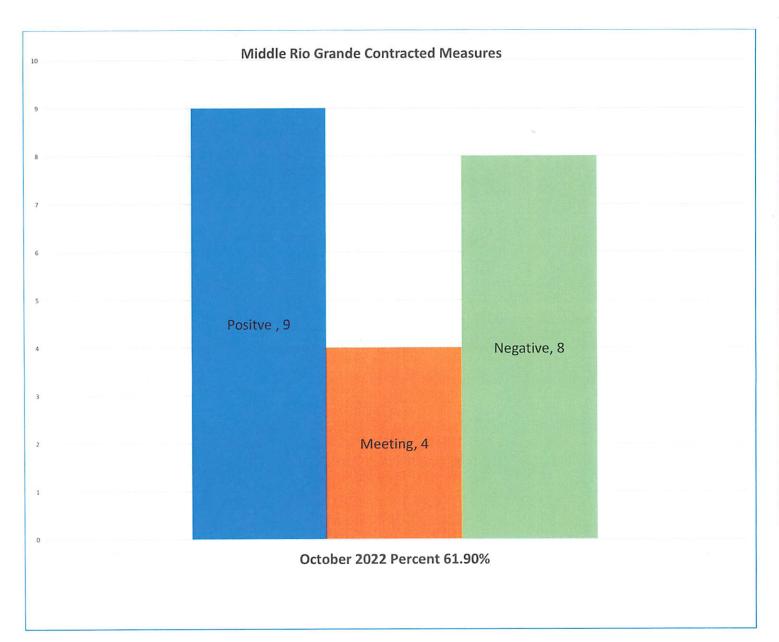
X = Below Standard

\*= Board Attestation

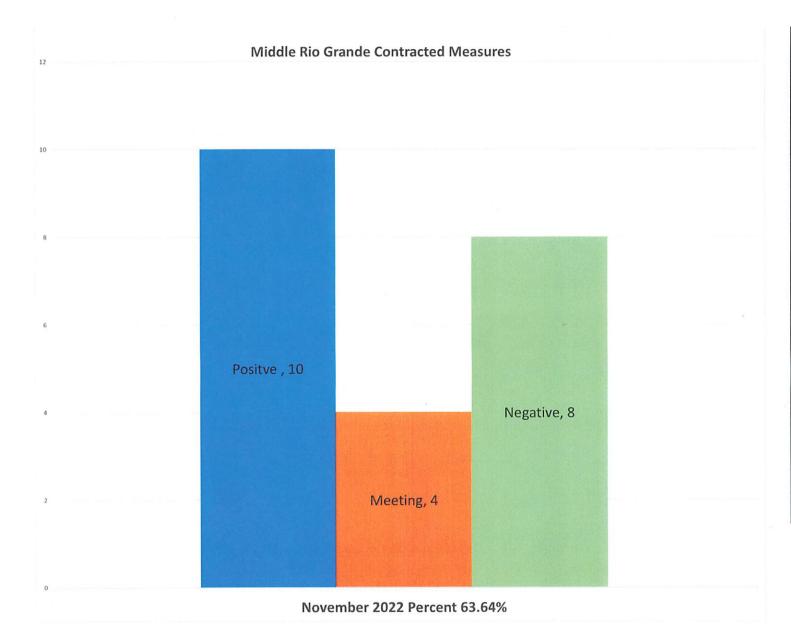
# **Performance Matrix for Contractor MRGDC**

Workforce Board Summary Report - Contracted Measures

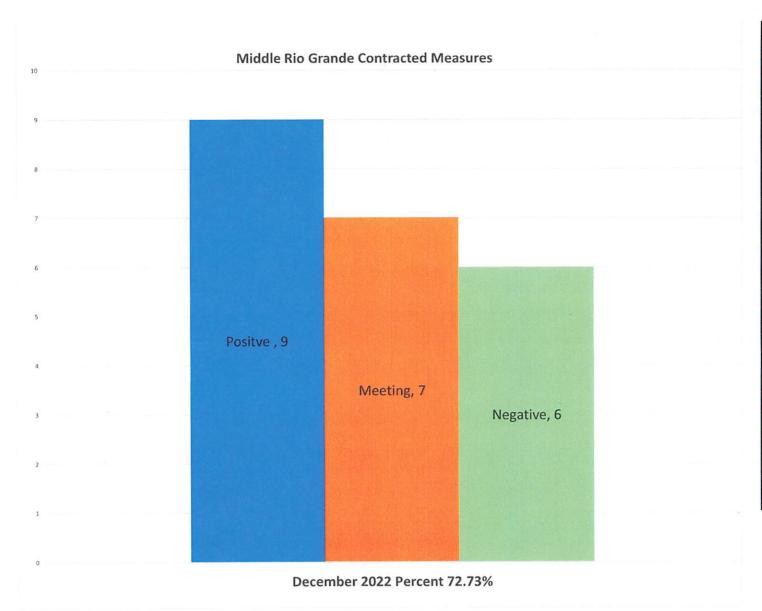
Contracted Measures	October 2022 Percent 61.90% Positve Meeting Negative	November 2022 Percent 63.64% Positve Meeting Negative	December 2022 Percent 72.73% Positve Meeting Negative	January 2023 Percent 77.27%  Positve Meeting Negative	February 2023 Percent 69.57%  Positve Meeting Negative	March 2023 Percent 73.91% Positve Meeting Negative
Employed Q2 Post Exit - Adult Employed Q4 Post Exit - Adult Median Earnings Q2 Post Exit - Adult Credential Rate - Adult Measureable Skills Gains - Adult	X X X X X	X X X X X X	X X X	X X X	x x x x	X X X X
Employed Q2 Post Exit DW Employed Q4 Post Exit - DW Median Earnings Q2 Post Exit - DW Credential Rate - DW Measureable Skills Gains -DW	x x x x x	X X X X	X X X X X X	X X X X X	X X X X X X	x x x x x x x x
Employed/Enrolled Q2 Post Exit - Youth Employed/Enrolled Q4 Post Exit - Youth Median Earnings Q2 Post Exit - Youth Credential Rate - Youth Measureable Skills Gains - Youth	X X X X	X X X	X X X	X X X X	X X X	X X X X X
Employed/Enrolled Q2 Post Exit - C&T Employed/EnrolledQ2-Q4 Post Exit - C&T Credential Rate - C&T Participants	X X	X	X	X	X	X X X
Claimant Reemployment within 10 Weeks Employers Receiving WF Assistance -Boards or Self-Svc	n/a X	X X	x	X X	X	X
Choices Full Engagement Rate - All Family Total Avg # Children Served Per Day- Combined (Oct-Mar) Avg # Children Served Per Day- Combined	X	x	x	x	X X X	X X X
Totals	9 4 8	10 4 8	9 7 6	9 8 5	10 6 7	10 6 8



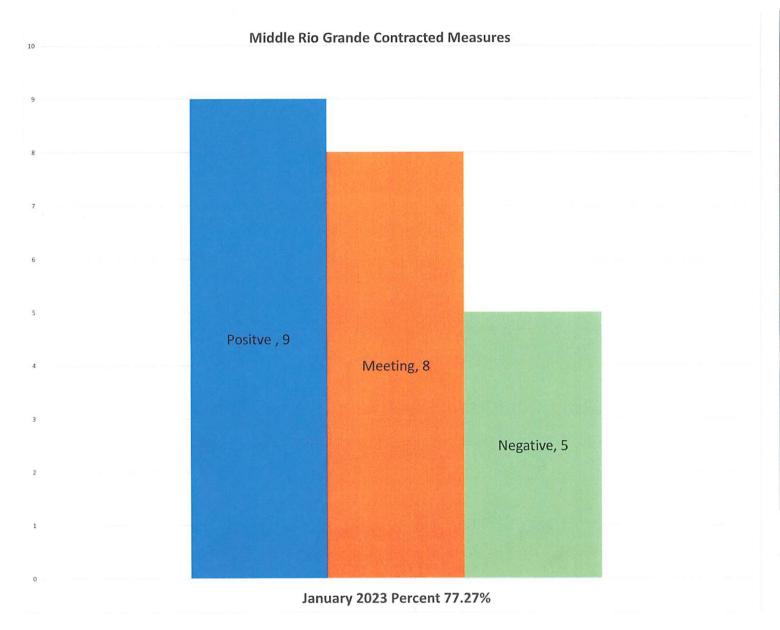
October	October 2022 Percent 61.90%			
Positve	Meeting	Negative		
	Х			
Х				
Х				
Х				
	X			
X				
X				
X X				
Х				
		X		
		x		
		X		
	х			
		х		
		х		
		x		
		х		
Х				
	х			
n/a				
		x		
х				
9	4	8		



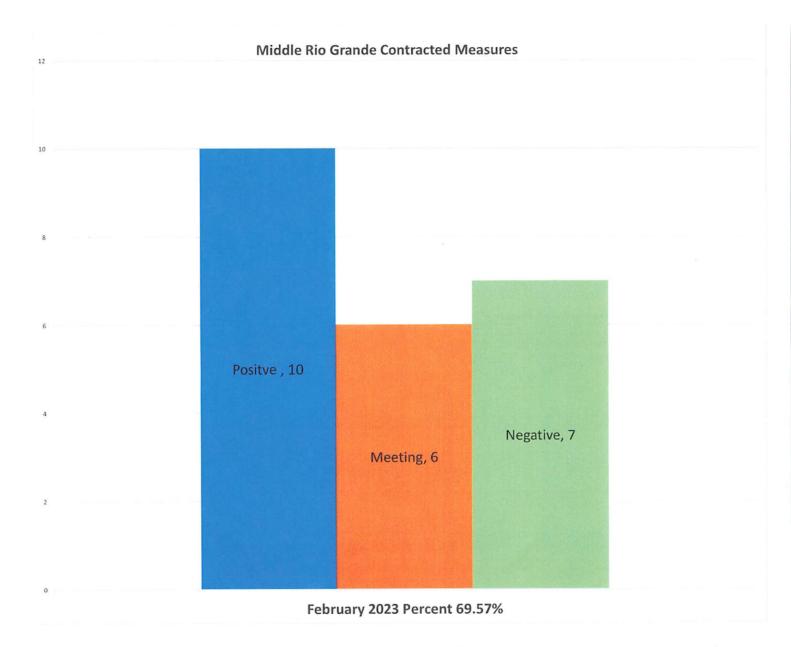
Positve	Meeting	Negative
	Х	
×		
Х		
×		
		X
Х		
Х		
X		
Х		The state of
		х
		х
		х
	Х	
		х
1945/19		x
		x
		х
×		
	х	
	Х	
X		NO.
Х		
10	4	8



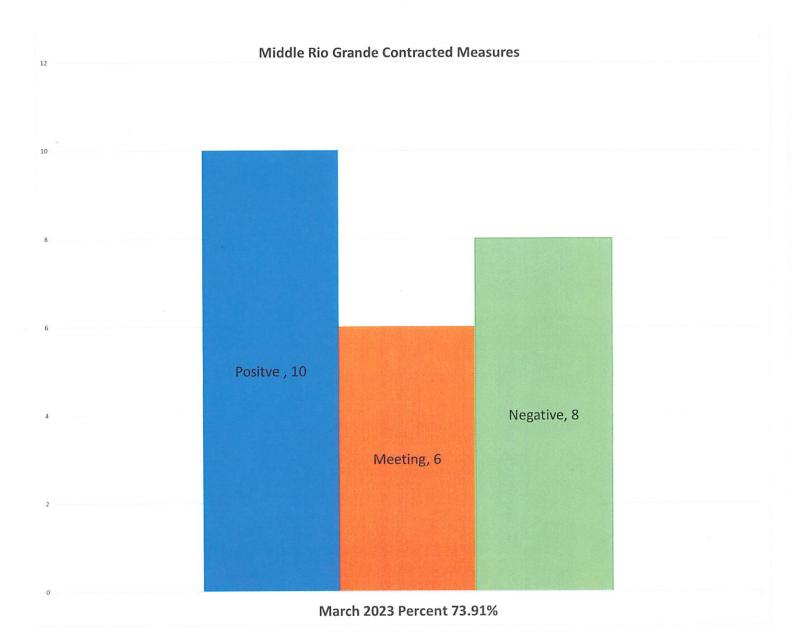
December 2022 Percent 72.73%			
Positve	Meeting	Negative	
Х	1/2		
Х			
	×		
х			
	X		
Х			
	X		
Х			
Х			
		Х	
MAN TO			
		Х	
	×		
	X		
		X	
		Х	
Make 3	X		
		Х	
Х			
		Х	
The same	X		
X			
X			
9	7	6	



January 2023 Percent 77.27%			
Positve	Meeting	Negative	
X			
X			
	×		
×			
	×		
THE REAL PROPERTY.			
X			
	X		
X X			
X			
		X	
	X		
	X		
		X	
		X	
		X	
	X		
		X	
X			
17-18-5-1	X		
	×		
X			
Х			
9	8	5	



February 2023 Percent 69.57%			
Positve	Meeting	Negative	
X			
Х			
	X		
Х			
	X		
X			
	X		
Х			
Х			
		X	
		X	
	X		
	X		
		X	
		X	
	X		
		Х	
Х			
		Х	
		X	
X			
Х			
Х			
10	6	7	



March 2023 Percent 73.91%		
Positve	Meeting	Negative
	X	
Х		
Х		
X		
	X	
X		
	X	
Х		
X		15,000
		X
		X
	X	
	X	
		X
		Х
	X	
		X
		X
	×	
	×	
X		
X		
X		
10	6	8

#### **Workforce Solutions Middle Rio Grande Board**

#### **Executive Committee**

June 8, 2023

Authorization to Review and Approve Garza/Gonzales & Associates Audit for FY October 1, 2021 – September 30, 2022

#### **BACKGROUND**

As per Article XVI, Section 2 of the WFSMRGB's Corporate By-Laws last amended in December 2022, the Corporation through its designated Fiscal Agent MRGDC shall maintain current, true and accurate financial records with full and correct entries made with respect to all financial transactions of the Corporation, including all income and expenditures in accordance with generally accepted accounting practices. All financial records of the Corporation shall be inspected on an annual basis by an independent auditing firm and that independent auditing firm shall issue an annual certified report to the Corporation.

### **DISCUSSION**

In August of 2022 the tenured Controller of the Fiscal Agent retired and a new Controller was hired as of September 2022. On August 25, 2023, that Controller resigned and a new Interim Controller was hired to steward the preparation for the auditors to conduct their independent audit. The Personnel Officer was appointed as Interim Finance Officer with the previous Finance Officer being designated Interim Controller.

The audit report is required to be completed by no later than June 30, 2023 and remitted to TWC and to the Federal Clearinghouse for the federal funding the Board receives.

The Fiscal Agent hired the CPA firm of Garza/Gonzales to conduct technical assistance to the staff who the following week lost another Accountant. As a result of the learning curve for the newer staff, the Garza/Gonzales CPA firm will not be able to complete the certified report to the Board at its June 8, 2023 Board meeting.

### **ACTION**

**Recommendation:** Request that a Special Meeting of the Executive Committee be held on June 27, 2023, or as appropriate, to review and approve the annual audit report for FY October 1, 2021 through September 30, 2022, subject to ratification at the August 10, 2023 bi-monthly Board meeting.

# **Texas Workforce Commission**

A Member of Texas Workforce Solutions

Bryan Daniel, Chairman Commissioner Representing the Public

Julian Alvarez Commissioner Representing Labor

Aaron Demerson Commissioner Representing Employers

Edward Serna Executive Director

Ms. Elizabeth Sifuentes, Executive Director Workforce Solutions Middle Rio Grande 216 West Main, Suite B Uvalde, Texas 78801

**Audit Resolution Report** 

Dear Ms. Sifuentes:

May 12, 2023

Workforce Solutions for Middle Rio Grande (Board) administers the Child Care Services, Choices (employment services for Temporary Assistance for Needy Families), Employment Services, and Workforce Innovation and Opportunity Act programs. In Fiscal Year 2022 TWC conducted a monitoring review of these programs and had four findings, as documented in Monitoring Report #22.27.0001. This letter is about the audit resolution of the findings, as outlined below:

#### Finding: Ensure Procurements are Properly Conducted and Records are Maintained

The Board's actual micro-purchase procedures differ from its written micro-purchase policy and supporting documentation for some micro-purchases had unexplained procedural deviations. The Boards' written micro-purchase policy requires staff to use vendors on the Board's approved vendors list. Rather than using the vendor list, staff instead followed the Boards' written small purchase procurement policy of obtaining price or rate quotations from a minimum of three providers. However, when tested, three of 11 (27 percent) micro-purchase transactions have only two quotations, without written explanation for why a third bid or quotation was not obtained.

The three micro-purchase transactions, all awarded with two quotations each, were an ADA facilities project, an IT technologies project and website maintenance.

Staff not following its own policies and incomplete or outdated policies can result in procedural inconsistencies and compliance violations. Unexplained deviations from established procedures can result in an incomplete history of the procurement, and may raise questions about fairness, price reasonableness and other concerns.

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Auxiliary aids and services are available upon request to individuals with disabilities



#### **Corrective Action Taken:**

The Board has proper controls in place to ensure procurements are conducted in accordance with local, federal, and state procurement guidelines and requirements, and that procurement documentation is maintained. Board provided its revised procedure titled, Controller's Change to Procurement Process, effective January 9, 2023, and modified Microix purchase order module menu which includes a listing of procurement methods, supporting documentation, and checklist to determine if procurements are reasonable, allocable, and necessary. In addition, the Board conducts quarterly monitoring as part of its internal controls. Recent Board monitoring indicates adequate controls are in place. Lastly, the Board provided training agenda with sign-in sheet for this area. The corrective actions taken are sufficient to resolve this finding.

#### Finding: Ensure TWIST Access is Revoked Within the Required Timeframe

In three of ten (30 percent) files tested, TWIST access was not terminated immediately for Subrecipient staff no longer required to access the system. Access was revoked from three to 17 days late. Additionally, local policy did not address the required timeframe for access to be revoked. During the review, a draft policy was provided, and staff indicated it would be proposed at a future Board meeting.

Without timely inactivation of terminated employee user accounts and a policy defining the required timeframe for access to be revoked, risk of unauthorized access to confidential information increases.

#### **Corrective Action Taken:**

The Board has proper controls in place to ensure TWIST access is revoked immediately within 24 hours for staff terminated voluntarily or involuntarily. Board provided a copy of its revised Access and Data Security for Workforce Applications dated February 9, 2023 and TWIST Access Account Responsibility Notice form. In addition, Board provided a listing of terminated staff for the month of January 2023, along with the dates their TWIST access was revoked, resulting in a zero percent error rate. The corrective actions taken are sufficient to resolve this finding.

### Finding: Ensure Sanctions are Requested within the Required Timeframe

The Board did not ensure sanctions were requested within the required timeframe for Choices noncooperating participants. In seven of ten case files tested (70 percent) the penalty was not initiated for outreach appointments. If noncooperating participants are not penalized in a timely manner, the Choices

Ms. Sifuentes Page 3 May 12, 2023

participants may continue to receive benefits that they are no longer eligible to receive.

#### **Corrective Action Taken:**

The Board has adequate controls in place to ensure Choices noncooperating program requirements are met. This includes but not limited to quarterly monitoring and ongoing training. In addition, recent Board monitoring and TA testing revealed zero percent error rate for this area. Lastly, the Board provided training agenda and sign-in sheets for recent training conducted by TWC's Workforce TA. The corrective actions taken are sufficient to resolve this finding.

#### Finding:

Ensure Physical Inventory Conducted Annually and Property Records are Complete

The Board did not have documentation to support the required annual physical inventory of equipment. In addition, the Board did not ensure the property records contain all the required elements. The Board's property record was missing the following elements:

- Use and Condition
- Federal Award Identification Number
- Percentage of Federal or State Participation in the cost of the property.
- Disposition Data
- Title Holder
- Funding source

Without completing an annual physical inventory, the Board may not be able to accurately account for property purchased with state and federal funds. And, without maintaining accurate property records, it could impact the accuracy of reporting purchases and maintaining an accurate inventory list.

#### **Corrective Action Taken:**

The Board provided a copy of its property inventory annual report conducted on March 13, 2023 with all required elements. In addition, the Board provided revised policy and procedures including Property Management Amendment, dated May 2023 that complies with FMGC Chapter 13 Property guide. The corrective actions taken are sufficient to resolve this finding.

Because the corrective actions taken adequately resolve the findings, TWC Monitoring Report #22.27.0001 is closed. We encourage the Board to continue its efforts in following and adhering to local, federal, and state guidelines, as the areas noted above will be tested during subsequent monitoring reviews.

Ms. Sifuentes Page 4 May 12, 2023

Thank you for your assistance on this matter. If you have any further questions, please contact Judy Ohn at (512) 354-9616 or judy.ohn@twc.texas.gov.

Sincerely,

Charles E. Ross, Jr.

Charles 8. Ry

Director, Division of Fraud Deterrence and Compliance Monitoring

ce: Laura Lopez, Chair, Workforce Solutions Middle Rio Grande

#### United States Department of Health and Human Services

Gwendolyn Jones, Regional Program Manager Deborah Daniels, Program Specialist Alisa Matthews, Program Specialist

#### **United States Department of Labor**

Nicholas E. Lalpuis, Regional Administrator, Employment and Training Administration M. Frank Stluka, Regional Director, Office of State Systems, Employment and Training Administration

# **Texas Workforce Commission**

### A Member of Texas Workforce Solutions

May 25, 2023

Ms. Betty Sifuentes
Executive Director
Workforce Solutions Middle Rio Grande Board
216 W. Main Street, Suite A
Uvalde, Texas 78802

Bryan Daniel, Chairman Commissioner Representing the Public

Aaron Demerson Commissioner Representing Employers

Alberto Treviño, III Commissioner Representing Labor

Edward Serna Executive Director

Dear Ms. Sifuentes:

We have received the budget and expenditure information submitted by Workforce Solutions Middle Rio Grande Board for the Board's fiscal year beginning October 1, 2022. *The General Appropriations Act*, as adopted during the last regular legislative session, requires all board budgets be submitted to the State Legislative Reference Library.

We have determined that the information is compliant with the instructions provided by the Texas Workforce Commission, as described in *Texas Government Code §2308.262* and *Financial Manual for Grants and Contracts (FMGC) Chapter 6.2 Budget Submission Requirements.* A copy of the budget will be maintained in our files, a copy will be forwarded to TWC's Workforce Grants and Contracts Department, and another copy sent to the State Legislative Reference Library. In addition, a pdf copy of the final budget will be uploaded to the Annual Budget folder in SharePoint. Workforce Solutions Middle Rio Grande

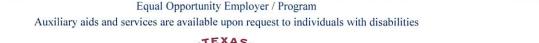
Thank you for your assistance in helping us achieve a consistent budget format for all Boards. Should you have any questions or concerns, please contact Kathleen Runnels at 512-936-3016.

Sincerely,

Judy Ohn

Judy Ohn, CPA
Director of Fiscal Services and Audit Resolution
Division of Fraud Deterrence and Compliance Monitoring

cc: Betsy Prado, Interim Controller, Middle Rio Grande Development Council James Golsan, Manager, Workforce Board Grants, TWC





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		ard Membershi	p Matrix s of May 24, 2023.							
	Firstname	LastName	Category	Term			-	-		_
		County - Judge Go		Ends		Private	СВО	Edu.	Other	_
1	Manuel	Estrada, Jr.	СВО	6/30/2023			1			
2	Rodrigo	Jaime	Private Sector	6/30/2023		1				
	David	Ojeda, Jr.	СВО	6/30/2024			1			
	Edwa	rds County - Jud	ge Shanklin			**				
4	Michael D.	Grooms	Private Sector	6/30/2023		1				
5	Evaristo	Rendon	Private Sector	6/30/2023		1				
	Kinn	ey County - Judg	e Schuster			**				
6	VACANT		Private Sector	VACANT	Nominee Paperwork Needed.					
7	Dana	Johnson	Private Sector	6/30/2024	·	1				
'	La Sa	alle County - Jud	ge Martinez			**				
8	Cecil Tye	Snowden	Private Sector	6/30/2023		1				
	Myrta	Garcia	СВО	6/30/2025			1			_
	,	ounty - Judge Ca	entu	, ,		**				
10	Alfredo	Hesles	Private Sector	6/30/2023		1				_
	Jorge Raul	Olivas	CBO	6/30/2023		_	1			
	Jose Jaime	Rodriguez	Private Sector	6/30/2023		1				+
	Dora Alicia	Garza	CBO	6/30/2024		1	1			+
	Mario	Obregon	Private Sector	6/30/2024		1	-	-		+
	Heberto	Flores	Private Sector	6/30/2025			+	-		+
						1	+	-		+
16	Nancy	Rodriguez	Private Sector	6/30/2025		1	-	-		+
		eal County - Judg		6/20/2025			-	-		+
	Wendall B.	Sansom, Jr.	Private Sector	6/30/2025		1		-		<del></del>
18	VACANT		Private Sector	6/30/2024	Nominee Paperwork Needed.					1
		ounty - Judge Mi				**				1
-	Joe	Barker	ABE	6/30/2023					1	
20	Dr. Hal	Harrell	Literacy	6/30/2023					1	
21	Juan	Martinez	Private Sector	6/30/2023		1				
22	Cody	Smith	Private Sector	6/30/2025		1				
23	Jesus R. (J.J.)	Suarez	Education - Post	6/30/2025				1		
24	Ernesto	Flores	СВО	6/30/2025	Approved 3/28/2023		1			
	Val V	erde County - Ju	idge Owens			**				
25	Rhonda	Montgomery	Private Sector	6/30/2024		1				
	Arturo A.	Sanchez, Jr.	Labor	6/30/2024					1	+
	Rogelio	Gonzalez	Education - Sec.	6/30/2025			_	1		
	Blanca G.	Larson	Private Sector	6/30/2025		1	+	<u> </u>		+
	Jorge	Ramon	Econ. Dev.	6/30/2025			_		1	-
	Juan Carlos	Vazquez	Private Sector	6/30/2025	Approved 3/28/2023	1	-	-		+
30		razquez County - Judge M		0/30/2023	Approved 3/20/2023	**	-	-		+
31			1	6/20/2022			-			+
	Jose Luis	Barajas	Private Sector	6/30/2023		1	-	-		-
	Arturo	Gonzales	CBO	6/30/2023			1			-
	Laura	Lopez	Private Sector	6/30/2025		1	-	-		+
34	Jesse	Martinez, Jr.	Private Sector	6/30/2025		1		-		-
	T	State Appointn				**				
	Monica	Gonzales	Voc. Rehab.	6/30/2023					1	
	Mandy A.	Benavides	Public Asst.	6/30/2024					1	
37	Timothy L.	Grant	Public Empl.	6/30/2025					1	
					Tota	19	7	2	7	35
WFS										
MRG										
Off.		TWC Paperwork		Docket Date						
Deadline		Deadline		TWC Comm.						
5/15/2023		5/19/2023		6/6/2023						
5/26/2023		6/2/2023		6/20/2023						
6/12/2023		6/16/2023		7/5/2023						
6/26/2023		7/5/2023		7/18/2023						_
5, 20, 2023		.   3  2023		., 10, 2023			_			+
	Current Board	Required Board					+			+
	Membership	Membership			Current	Requir	-od			+
Countr				SECTOR						+
County Mayorisk	<u>Distribution</u>	<u>Distribution</u>		SECTOR Drivato	Membership	Membe	<u> </u>			+
Maverick	7	7		Private	19	19	+	-		+
Val Verde	6	6		CBO	7	6	-	-		+
Uvalde	6	6		Education	2	2		-		<del></del>
Zavala	4	4		ABE	1	1				
Edwards	2	2		Econ. Dev.	1	1	1			
Real	1	2		Labor	1	1				
Dimmit	3	3		Literacy	1	1				
L - C	3	2		Public Employ.	1	1				
La Salle	2					1				
	1	2		Public Assist.	1	1				
La Salle Kinney State		2 3		Public Assist. Voc. Rehab.	1	1				
Kinney	1									

October 1, 2022 - September 30, 2023 Fiscal Year 2022-23

#### **SUMMARY STATEMENT OF EXPENDITURES**

COST CATEGORIES	2022-2023 Budget	APRIL Expenses	Cumulative Expenses	Balance	VAR
PERSONNEL	693,999	49,598	305,713	388,286	44%
RINGE BENEFITS	259,376	14,810	92,223	167,153	36%
NCENTIVE ADJUSTMENTS	25,000	0	0	25,000	0%
ACCOUNTING & AUDITING	32,400	0	35,861	(3,461)	111%
PROF. FEES/CONTRACTUAL	212,212	0	58,992	153,220	28%
BOARD TRAVEL - I / R	19,000	997	3,431	15,569	18%
BOARD TRAVEL - O / R	4,659	0	0	4,659	0%
TRAVEL - 1 / R	92,182	1,647	7,393	84,789	8%
TRAVEL - O / R	38,500	0	8,922	29,578	23%
<b>SPACE</b>	31,620	4,449	30,355	1,265	96%
JTILITIES	43,000	0	336	42,664	1%
SUPPLIES/MATERIALS	100,000	0	9,212	90,788	9%
EQUIPMENT PURCHASES	35,000	0	0	35,000	0%
EQUIPMENT / LEASE / MAINT.	10,000	0	3,001	6,999	30%
PRINTING / ADVERTISING	48,000	350	528	47,472	1%
NSURANCE / BONDING	11,700	0	0	11,700	0%
POSTAGE	40,000	0	11,717	28,283	29%
SUBSCRIPTION / DUES	25,500	0	6,732	18,768	26%
COMMUNICATIONS	80,000	0	79	79,921	0%
FISCAL ENTITY FEE	73,647	10,240	62,712	10,935	85%
STAFF TRAINING	60,000	0	0	60,000	0%
Childcare Quality Supplies/Materials	1,212,167	1,902	86,856	1,125,311	7%
NETWORK UPGRADES	50,000	0	0	50,000	0%
SUBTOTAL	3,197,962	83,993	724,063	2,473,899	23%
INDIRECT	0	37,695	276,153	(276,153)	0%
GRAND TOTAL	3,197,962	121,688	1,000,216	2,197,746 iscal Year 2022-23	31% 58%

October 1, 2022 - September 30, 2023 Fiscal Year 2022-23

#### **WORKFORCE ADMINISTRATION**

STATEMENT OF EXPENDITURES

	2022-2023	APRIL	Cumulative		
COST CATEGORIES	Budget	Expenses	Expenses	Balance	VAR
PERSONNEL	347,786	22,758	141,768	206,018	41%
FRINGE BENEFITS	129,996	6,754	42,676	87,320	33%
NCENTIVE ADJUSTMENTS	15,000	0	0	15,000	0%
ACCOUNTING & AUDITING	32,400	0	35,861	(3,461)	111%
PROF. FEES/CONTRACTUAL	134,000	0	3,293	130,707	2%
OARD TRAVEL - I / R	19,000	997	3,431	15,569	18%
BOARD TRAVEL - O / R	4,659	0	0	4,659	0%
RAVEL - I / R	40,182	0	1,228	38,954	3%
RAVEL - O / R	12,500	0	3,692	8,808	30%
PACE	5,144	0	0	5,144	0%
TILITIES	25,000	0	86	24,914	0%
UPPLIES	50,000	0	1,386	48,614	3%
QUIPMENT PURCHASES	20,000	0	0	20,000	0%
QUIPMENT / LEASE / MAINT.	5,000	0	1,669	3,331	33%
RINTING / ADVERTISING	25,000	135	135	24,865	1%
NSURANCE / BONDING	10,000	0	0	10,000	0%
POSTAGE	25,000	0	40	24,960	0%
UBSCRIPTION / DUES	20,000	0	2,586	17,414	13%
COMMUNICATIONS	50,000	0	33	49,967	0%
ISCAL ENTITY FEE	42,647	7,051	38,269	4,378	0%
STAFF TRAINING	25,000	0	0	25,000	0%
Childcare Quality Supplies/Materials	o	0	0	0	0%
IETWORK UPGRADES	25,000	0	0	25,000	0%
SUBTOTAL	1,063,314	37,695	276,153	787,161	26%
NDIRECT	0	0	0	0	0%
SRAND TOTAL	1,063,314	37,695	276,153	787,161	26%

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October 1, 2022 - September 30, 2023 Fiscal Year 2022-23

#### **WORKFORCE PROGRAMS**

#### STATEMENT OF EXPENDITURES

	2022-2023	APRIL	Cumulative		
COST CATEGORIES	Budget	Expenses	Expenses	Balance	VAR
PERSONNEL	346,213	26,840	163,945	182,268	47%
FRINGE BENEFITS	129,380	8,056	49,547	79,833	38%
NCENTIVE ADJUSTMENTS	10,000	0	0	10,000	0%
ACCOUNTING & AUDITING	0	0	0	0	#DIV/0
PROF. FEES/CONTRACTUAL	78,212	0	55,699	22,513	71%
BOARD TRAVEL - I / R	0	0	0	0	#DIV/0
BOARD TRAVEL - O / R	0	0	0	0	#DIV/0
TRAVEL - I / R	52,000	1,647	6,165	45,835	12%
TRAVEL - O / R	26,000	0	5,229	20,771	20%
SPACE	26,476	4,449	30,355	(3,879)	115%
JTILITIES	18,000	0	250	17,750	1%
SUPPLIES	50,000	0	7,826	42,174	16%
EQUIPMENT PURCHASES	15,000	0	0	15,000	0%
EQUIPMENT / LEASE / MAINT.	5,000	0	1,332	3,668	27%
PRINTING / ADVERTISING	23,000	215	393	22,607	2%
INSURANCE / BONDING	1,700	0	0	1,700	0%
POSTAGE	15,000	0	11,677	3,323	78%
SUBSCRIPTION / DUES	5,500	0	4,146	1,354	75%
COMMUNICATIONS	30,000	0	47	29,953	0%
FISCAL ENTITY FEE	31,000	3,189	24,443	6,557	79%
STAFF TRAINING	35,000	0	0	35,000	0%
Childcare Quality Supplies/Materials	1,212,167	1,902	86,856	1,125,311	7%
NETWORK UPGRADES	25,000	0	0	25,000	0%
SUBTOTAL	2,134,648	46,298	447,910	1,686,738	21%
INDIRECT	0	0	0	0	0%
GRAND TOTAL	2,134,648	46,298	447,910	1,686,738	21

October 1, 2022 - September 30, 2023 Fiscal Year 2022-23

#### **CO-LOCATION RENT**

#### STATEMENT OF EXPENDITURES

	2022-2023	APRIL	Cumulative		
COST CATEGORIES	Budget	Expenses	Expenses	Balance	VAR
PERSONNEL	0	0	0	0	0%
FRINGE BENEFITS	0	0	0	0	0%
INCENTIVE ADJUSTMENTS	0	0	0	0	0%
ACCOUNTING & AUDITING	0	0	0	0	0%
PROF. FEES/CONTRACTUAL	0	0	0	0	0%
BOARD TRAVEL - I / R	0	0	0	0	0%
BOARD TRAVEL - O / R	0	0	0	0	0%
TRAVEL - I / R	0	0	0	0	0%
TRAVEL - O / R	0	0	0	0	0%
SPACE	484,036	25,490	209,739	274,297	43%
UTILITIES	0	0	0	0	0%
SUPPLIES	0	0	0	0	0%
EQUIPMENT PURCHASES	0	0	0	o	0%
EQUIPMENT / LEASE / MAINT.	0	0	0	0	0%
PRINTING / ADVERTISING	0	0	0	0	0%
INSURANCE / BONDING	0	0	0	0	0%
POSTAGE	0	0	0	0	0%
SUBSCRIPTION / DUES	0	0	0	0	0%
COMMUNICATIONS	0	0	0	0	0%
FISCAL ENTITY FEE	0	0	0	0	0%
STAFF TRAINING	0	0	0	0	0%
Childcare Quality Supplies/Materials	0	0	0	0	0%
NETWORK UPGRADES	o	0	0	0	0%
SUBTOTAL	484,036	25,490	209,739	274,297	439
INDIRECT	0	0	0	0	0%
GRAND TOTAL	484,036	25,490	209,739	274,297	439

# MIDDLE RIO GRANDE DEVELOPMENT COUNCIL

October 1, 2022 - September 30, 2023 Fiscal Year 2022-23

# WORKFORCE PROGRAMS DIVISION STATEMENT OF EXPENDITURES

	2022-2023	April	Cumulative		
COST CATEGORIES	Budget	Expenses	Expenses	Balance	VAR
PERSONNEL	1,573,552	113,955	849,717	723,835	54%
ONE TIME INCENTIVE PAY	0	0	0	0	0%
FRINGE BENEFITS 47.98%/48.29%	759,868	48,694	374,123	385,745	49%
ACCOUNTING & AUDITING	29,395	0	0	29,395	0%
PROF. FEES/CONTRACTUAL	68,904	0	9,359	59,545	14%
TRAVEL - 1 / R	43,289	2,049	11,583	31,706	27%
TRAVEL - O / R	22,500	0	6,434	16,066	29%
SPACE	66,694	2,521	19,429	47,265	29%
UTILITIES	49,403	5,996	34,361	15,042	70%
SUPPLIES	96,910	4,207	34,702	62,208	36%
EQUIPMENT PURCHASES	0	0	1,028	(1,028)	0%
EQUIPMENT / LEASE / MAINT.	94,062	10,068	66,064	27,998	70%
PRINTING / ADVERTISING	30,500	0	0	30,500	0%
INSURANCE / BONDING	17,291	0	8,710	8,581	50%
POSTAGE	28,879	0	1,682	27,197	6%
SUBSCRIPTION / DUES	18,757	0	1,017	17,740	5%
COMMUNICATIONS	98,805	13,572	73,370	25,435	74%
STAFF TRAINING	35,000	0	0	35,000	0%
FISCAL ENTITY FEE	412,506	14,082	103,477	309,029	25%
NON-OPERATIONAL/PASSTHRU	10,052,474	629,206	5,502,171	4,550,303	55%
NETWORK UPGRADES	24,700	298	1,144	23,556	5%
SUBTOTAL	13,523,489	844,648	7,098,369	6,425,120	52%
INDIRECT 9.9524%/9.1836%	214,292	5,684	43,019	171,273	20%
GRAND TOTAL	13,737,781	850,332	7,141,388	6,596,393	52%

Percentage of Fiscal Year 2022-23

# WORKFORCE SOLUTIONS MIDDLE RIO GRANDE BOARD LEASE AGREEMENT AMENDMENT

This lease agreement amendment (the" Amendment") is made and entered into by and between SUDAYPROPERTIES, LLC (Landlord) and WORKFORCE SOLUTIONS MIDDLE RIO GRANDE BOARD (Tenant), (collectively the "Parties"), and it revises and replaces certain terms of the lease agreement (the "Lease") between the Parties for the "leased premises" known as Plaza Del Rio 1601 Veterans Blvd. #1, Del Rio, Texas 78840 and date September 29, 2016. All provisions of the Lease not addressed by the Amendment will remain in full force and effect through the new term of the Lease established below.

This Amendment extends the existing Lease term of sixty (60) months, commencing on the date of approval by the Parties. The extension term is **May 1, 2023 until September 30, 2023.** 

The Parties agree that the build-out described in the Lease for the primary term of the Lease has already been accomplished and no further amounts are due to the Landlord for such build-out. Tenant shall pay to Landlord as base rental the amount of \$8,595.00 per month, beginning on the 1st day of May 2023 and continuing on the 1st day of each succeeding month thereafter during the term hereof.

#### **Maintenance and Repair**

The Parties shall maintain their respective obligations as described in the Lease except that should Landlord fail to respond to request for repairs within the timeless described, Tenant

shall be permitted to repair within the timeline described, Tenant shall be permitted to repair damages or defects to the lease premises that Landlord failed to repair per lease, and such repairs will comply with all applicable codes. Furthermore, Tenant shall be permitted to deduct the costs of such repairs from future rents as determined by Tenant, and Tenant shall provide receipts of such repairs along with payment of rent reflecting amounts deducted from the rent.

#### Indemnity

Tenant agrees to indemnify and hold Landlord and its employees and agents harmless from any and all claims for such injury and damages, whether the injury occurs on or off the leased premises, to the extent permitted by law.

leased premises, to the extent pern	nitted by law.
Executed this day of	·
TENANT:	
WORKFORCE SOLUTIONS MIDDE Elizabeth Difuentes	LE RIO GRANDE BOARD
Elizabeth "Betty" Sifuentes Executive Director PO Box 760 216 W. Main St., Ste. B Uvalde, Texas 78801	Date
LANDLORD:	
SUDAY PROPERTIES, LLC ana Suday	04/24/2023
Jorge/Ana Suday Owner(s) 313 Quail Creek Dr. Del Rio, Texas 78840 Fed. ID#81-2634497	Date



PO Box 760 ~ 216 W Main ~ Uvalde ~ Texas ~ 78802 ~ 830-591-0141 ~ 830-591-0004 fax

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# Memorandum of Understanding Between Workforce Solutions Middle Rio Grande Board (WFSMRG) And United Migrant Opportunity Services (UMOS)

This Memorandum of Understanding (MOU) is entered into between the Workforce Solutions Middle Rio Grande Board (WFSMRG) and United Migrant Opportunity Services (UMOS).

# I. Purpose of Agreement

As one stop partners under the Food Farm Workers Relief Program (FFWR), WFSMRG and UMOS will ensure that eligible participants who desire to participate in the UMOS programs and enroll in services provided by both parties to this agreement. This agreement is intended to facilitate referrals from agency to agency; coordinate and avoid duplication of services; coordinate case management.

#### II. Duration of this Agreement

The parties hereto agree and herby acknowledge that the effective date of this Agreement when fully executed by both parties shall be June 1, 2023, to September 30 2025. The Agreement will remain in effect until it is cancelled by either party in accordance with the terms set forth in Section VII. This Agreement can be renewed or extended for up to three (3) years.

#### III. General Provisions

It is understood by the parties that each should be able to fulfill its responsibilities under this agreement in accordance with the provisions of law and regulation, which govern their activities. Nothing in this Agreement is intended to negate or otherwise render ineffective any such provisions or operating procedures. If at any time either party is unable to perform its functions under this Agreement consistent with such party's statutory and regulatory mandates, the affected party shall immediately provide written notice to the other to establish a date for mutual resolution of the conflict.

Board of Directors Executive Committee

Laura Lopez Chairperson Private Sector

Mario Obregon Vice Chairperson Private Sector

Alfredo Hesles Secretary Private Sector

Arturo Sanchez, Jr. Treasurer Labor

Cecil T. Snowden Parliamentarian Private Sector

Elizabeth Sifuentes Executive Director

#### IV. Responsibilities of Parties:

In consideration of the mutual aims and desires of the parties to this Agreement and in recognition of the public benefit to be derived from effective implementation of the programs involved, the parties agree to the following:

#### A. WFSMRG shall:

- Provide basic career services to eligible participants;
- Assist eligible customers in choosing appropriate childcare enrolling in upstream Migrant Seasonal Head Start Program;
- Coordinate case management;
- Provide soft skills and job readiness workshops to UMOS participants;
- Assist UMOS participants with Work in Texas (WIT) application;
- Provide information about and referral to community resources, as needed, to UMOS participants;
- Make job search referrals to UMOS participants within WFSMRG Programs; and
- Provide UMOS staff with office/meeting space in the Workforce Center on a scheduled, as needed basis.

#### B. UMOS shall:

- Place UMOS staff on a scheduled, pre-approved basis in designated
   Workforce Centers to provide services to eligible participants; and
- Refer potential participants to WFSMRG WIOA programs.

#### C. Both parties shall:

- Identify a single point of contact for referrals;
- Use an agreed upon referral form and process;
- Provide capacity building and professional development by cross training staff on program, documentation, and tracking issues;
- Share customer information, as needed and appropriate, regarding customers' barriers and/or disabilities; and
- Maintain customer confidentiality.

#### V. Allocation of Costs

The parties in this agreement assume full responsibility for their respective costs associated with the performance of the terms in Section IV, Responsibilities of Parties, of this agreement.

 Both parties agree to co-location of staff, therefore a Shared Infrastructure Cost Agreement is entered into and added to this MOU following the provisions of the Texas Workforce System Operations. The Shared Infrastructure Cost Agreement will include:

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- Beginning and end date;
- Parties to the agreement;
- Shared services budget used to determine the cost:
- Party to whom the payment is made;
- Amount of the payment; and
- Invoicing process and due date of payment.

#### VI. Assurances

Both parties must comply fully with the nondiscrimination and equal opportunity provisions of the following laws:

- Section 188 of the Workforce Innovation and Opportunity Act (WIOA), which
  prohibits discrimination against all individuals in the United States on the
  basis of race, color, religion, sex, national origin, age, disability, political
  affiliation or belief, and against beneficiaries on the basis of either
  citizenship/status as a lawfully admitted immigrant authorized to work in the
  United States or participation in any WIOA Title I financially assisted
  program or activity;
- Title VI of the Civil Rights Act of 1964, as amended, which prohibits discrimination on the basis of race, color, and national origin:
- Section 504 of the Rehabilitation Act of 1973, as amended, which prohibits discrimination against qualified individuals with disabilities;
- The Age Discrimination Act of 1975, as amended, which prohibits discrimination on the basis of age;
- Title IX of the Education Amendments of 1972, as amended, which prohibits discrimination on the basis of sex in educational programs; The grant applicant also assures that, as a recipient of WIOA Title I Financial Assistance, it will comply with 29CFR part 38 and all other regulations implementing the law listed above. This assurance applies to the grant applicant's operation of the WIOA Title I Financially Assisted Program or Activity, and to all agreements the grant applicant makes to carry out the WIOA Title I Financially Assisted Program or Activity. The grant applicant understands that the United States has the right to seek judicial enforcement of the assurance.;
- Americans Disability of 2008; and
- The jobs for Veterans Act, PL 107-288, to provide Veteran priority of services.

#### VII. Amendment or Cancellation of Agreement

The Agreement may be amended at any time in writing and by written mutual consent of the parties.

The Agreement may be cancelled by either party with a thirty (30) day written notice.

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If cancellation is for cause. (i.e. a material and significant breach of any of the provisions of the Agreement), either party may cancel the Agreement upon delivery of written notice to the other party.

Either party has the right to cancel this contract immediately, should the applicable government agency no longer provide funding to this contract.

Attachment Incl.: Shared Infrastructure Cost Agreement

United Migrant Opportunity Services

Vice President

APPROVED:	
Elizabeth Siquentes	
	05/31/2023
Elizabeth "Betty" Sifuentes Executive Director Workforce Solutions Middle Rio Grande	Date
9	5-30-23
Authorized Agent Jose Martinez, Sr.	Date

### **Share Infrastructure Cost Agreement**

#### Between

#### **Workforce Solutions Middle Rio Grande**

#### And

#### **United Migrant Opportunity Services Inc. (UMOS)**

This agreement is made on the \_1st\_ of \_June 2023\_ by and between the Workforce Solutions Middle Rio Grande Board and United Migrant Opportunity Services, Inc. (UMOS). Workforce Solutions Middle Rio Grande Board hereby agrees to allow UMOS staff to be co-located at the Eagle Pass Workforce Solutions Center at 1200 Ferry Street, Eagle Pass, Texas 78852 under the condition that UMOS share in the infrastructure cost of the occupied space. Below is the shared cost break down:

#### **Cost Break Down**

One office space that total 128.72 sq. ft. and common space usage of 75 sq. Ft. for a total of 203.72 sq. ft. (hallways, lobbies, restrooms, conference rooms and interviewing rooms for one person's use).	\$191.79
Electricity	98.83
Water	29.28
Internet	34.01
Total per month.	\$353.91

United Migrant Opportunity Services Inc. (UMOS) occupies space at the Middle Rio Grande Workforce – Eagle Pass Center. On Monday - Friday from 8:00am -5:00 PM. The cost share for the Eagle Pass Center is \$353.91 for the square footage and occupancy.

UMOS agrees to pay Workforce Solutions Middle Rio Grande Board a base lease sum of \$353.91 per month which does not include postage, fax, or copies. The base rent is due and payable monthly on or before the first day of each month during the term of the agreement. A 5% late penalty will be assessed if payment is not received or postmarked on or before the first day of each month. Upon mutual written agreement, the Parties may renew this Contract, in whole or in part, for up to three (3) years. Payments will be made to:

Workforce Solutions MRG Attn.: Controller PO Box 1199 Carrizo Springs, Texas 78834 Either party may cancel this agreement with a 30-day written notice. Either party has the right to cancel this lease should the government no longer provide funding for this contract.

Other costs incurred by UMOS associated with this space will be the responsibility of the tenant.

UMOS staff agrees to abide by the Workforce Solutions Middle Rio Grande Board's Workforce Center Standards and Dress Code Policies.

The Workforce Solutions Middle Rio Grande Board will issue UMOS a copier, fax, and postage access code number unless UMOS staff bring their own equipment. Usage charges for each item will be billed each month.

#### Indemnification:

Both parties shall defend, indemnify, and hold harmless the other party and their respective officers, directors, employees, agents, members, shareholders, partners, joint ventures, affiliates, successors, and assigns from and against any and all liabilities, obligations, claims, demands, suits, losses, expenses, damages, fines, judgements, settlements, and penalties, including and without limitation, costs, expenses and attorney's fees incident thereto arising out of or based upon property damages or bodily injury including death.

The aforesaid obligation of indemnity shall be construed so as to extend to all legal, defense and investigation costs, as well as all other reasonable costs, expenses and liabilities included by the party indemnified from and after the time at which the party indemnified received notification (whether verbal or written) that a claim or demand is to be made or may be made. Both parties' obligations under this section do not extend to any liability caused by the sole negligence of the other party. This Section shall survive the cancellation of this Agreement.

Approved: Elizabeth Siquentes	
	06/01/2023
Executive Director Workforce Solutions Middle Rio Grande Board	Date
Q	5-30-23
Authorized Agent: Jose Martinez Sr. Vice-President United Migrant Opportunities Services, Inc.	Date

# Memorandum of Understanding and Infrastructure Agreement Between

# Workforce Solutions Middle Rio Grande Board And

#### **Southwest Texas Junior College - Adult Education and Literacy**

#### **PURPOSE OF MOU**

The Workforce Innovation and Opportunity Act (WIOA) requires Workforce Boards, with their chief elected officials (CEOs), to develop and enter into a Memorandum of Understanding (MOU) with statutorily required partners regarding the operation and funding of Texas Workforce System services. This MOU establishes a mutually supportive, cooperative, and mutually beneficial working relationship between the Parties to comply with the WIOA regulations.

relationship between the Parties to comply with the WIDA regulations.

#### **DURATION OF MOU**

The MOU will commence on May 1, 2023 and shall remain in full force and effect through September 30, 2026. The Parties assure that this MOU will be reviewed every year.

#### **Texas Workforce System Services:**

Per WIOA requirements at §121(c)(2)(A) (i), describes the services to be provided throughout the Texas Workforce System, including the manner in which the services will be coordinated and delivered.

Texas Workforce System services:

This Memorandum of Understanding (MOU) is executed between the Workforce Solutions Middle Rio Grande Board and Southwest Texas Junior College, collectively referred to as "Parties" to the MOU. The MOU is developed to confirm understanding of the Parties regarding the operation and management of the services provided.

In consideration of the mutual aims and desires of the Parties to this MOU and in recognition of the benefit to be derived from effective implementation of the programs involved, the Parties agree that their responsibilities under this MOU shall be as follows:

- A. Workforce Solutions Middle Rio Grande Board shall:
  - 1. Workforce Solutions Middle Rio Grande Board (Board) provides employment and training services to the community through its contractor, Middle Rio Grande Development Council (MRGDC), delivering workforce services in the nine counties of the Middle Rio Grande Workforce Area. MRGDC

shall provide the following workforce related services to AEL students as appropriate:

- Job search
- Job Placement Assistance
- Labor Market information
- · Career exploration and planning
- Community resource information
- Job referrals
- Job fair information
- · Resume writing assistance
- · Access to computers, copier, fax machine
- Access to occupational training information
- 2. Eligible adults and youth may receive individualized career assessment, financial aid for job training, paid work experience, and support services.
- 3. Refer adults and Dislocated Workers and youth (age 17 years and older) seeking AEL services to Southwest Texas Junior College based on customer's location.
- 4. Share information about workforce services during AEL orientation and/or classes.

### B. Southwest Texas Junior College shall:

- 1. Provide adult education classes in adult basic literacy, high school equivalency, English as a second language (ESL) and workplace literacy.
- 2. Offer career navigation to assist to identify career pathways and education, and training opportunities beyond the secondary level.
- Provide Integrated Education and Training & Family Literacy, Financial Literacy, Digital Literacy, Distance Learning, Workbased Programs, Workplace Literacy EL-Civics, and Transitions into College to include TSI and other transition assistance course work.
- 4. Provide instruction and testing materials for TABE and BEST Plus, BEST Literacy at no cost to the student, excluding payment of testing fees for High School Equivalency Exams.

# Additionally, all Parties shall:

- 1. Collaborate and reasonably assist each other in the development of necessary service delivery protocols for the services outlined in the section above,
- 2. Agree that the provisions contained herein are made subject to all applicable federal and state laws, implementing regulations, and guidelines imposed on either or all Parties relating to privacy rights of customers, maintenance of

- records, and other confidential information relating to customers, and
- 3. Agree that all equipment, furniture, and other resources purchased by any party for purposes described herein shall remain the property of the purchaser after the termination of this agreement.

It is understood by the Parties that each should be able to fulfill its responsibilities under this MOU in accordance with the provisions of law and regulation which govern their activities. Nothing in this MOU is intended to negate or otherwise render ineffective any such provisions or operating procedures. If at any time either Party is unable to perform its functions under this MOU consistent with such Party's statutory and regulatory mandates, the affected Party shall immediately provide written notice to the other to establish a date for mutual resolution of conflict.

Funding Texas Workforce System Services and Operating Costs Per WIOA requirements at §121(c)(2)(A)(ii), describe how Texas Workforce System services and operating costs will be funded, including funding through cash and in-kind contributions (fairly evaluated), which may include funding from philanthropic organizations or other private entities, or through other alternative financing options to provide a stable and equitable funding stream for ongoing Texas Workforce system operations; and funding Workforce Solutions Offices' infrastructure costs.

The purpose of this section is to establish a financial plan, including terms and conditions, to fund the services and operating costs of the partnership. The Parties to this MOU agree that joint funding is a necessary foundation for an integrated service delivery system. Each Party agrees to use its own funding for services rendered to all individuals served, as referenced in Sections A and B.

The Parties to this MOU assure that consensus has been reached regarding the cost sharing identified in the MOU. If consensus cannot be reached the parties agree to informal mediation to reach consensus.

This MOU is subjected to the availability of state and/or federal funds. If funds are not available or if available funding is reduced, written notice of termination, payment suspension of funding reduction will be provided to the performing agency.

#### **REFFERAL METHODOLOGY**

Per WIOA requirements at §121(c)(2)(A)(iii), describe methods used to refer individuals between the Workforce Solutions office and Texas Workforce system partners for appropriate services and activities.

Methods to Ensure Individuals Receive Appropriate Referrals to Texas Workforce System Services:

The primary principle of the referral system is to provide integrated and seamless delivery of services to workers, job seekers, and employers. In order to facilitate such a system, both Parties agree to identify opportunities for collaboration, coordination, and elimination of barriers to cooperation and to ensure the maintenance of an effective collaborative working relationship between each Party, and both parties will:

- Familiarize themselves with the basic eligibility and participation requirements, as well as, with available service and benefits offered.
- 2. Ensure ongoing communication of program related services offered by each Party.
- 3. Develop, implement, and coordinate referral processes and procedures of potential customers.
- 4. Provide ongoing communication pertaining to mutual customers within the limitations of statutes, rules, and policies (regarding confidential or personally identifiable customer information) governing each partner.
- 5. Provide, upon request, training on each Party's respective programs, services, and any eligibility requirements for qualifying participants/customers.
- 6. Designate a liaison whose functions will include serving as a resource to their agency for implementation of the MOU; providing guidance for the implementation of services under the MOU; coordinating communication and meetings between the Parties to review policy, procedures, and other issues related to the MOU; and coordinating interagency training programs.
- 7. Provide programmatic informational materials, including posters, flyers, and brochures to be displayed by both Parties.
- 8. Assure that workers and individuals with barriers to employment, including individuals with disabilities, are provided access to services, including access to technology and materials available through the Texas workforce system.
- Commit to actively follow up on the results of referrals and assure that Partner resources are being leveraged at an optimal level.

#### **ACCESS TO SERVICES**

Per WIOA requirements at §121(c)(2)(A)(iv), describe methods used to ensure the needs of workers and youth, and individuals with barriers to employment, including individuals with disabilities, are addressed in the provisions of necessary and appropriate access to services, including access to technology and materials, made available through Workforce Solutions Offices.

Accessibility to services provided by the Parties is essential to meeting requirements and goals of the partnership. Accessibility will include but is not limited to:

Physical accessibility will be addressed through the use of service centers. Centers will be available at designated locations to provide meaningful and purposeful services. Virtual accessibility will be provided through distance learning opportunities when and where necessary. Programmatic accessibility will be uniform which all partners agree that they will not discriminate in their practices or services on the basis of gender, gender identity and/or expression, age race, religion, national origin, disability, veteran status, or on the basis of another classification protected under state or federal law.

Methods to Ensure Individuals with Disabilities or Barriers to Employment Are Provided and Necessary Texas Workforce System Services:

Both Parties agree to assist and facilitate the provision and delivery of workforce development services to Dimmit, Edwards, Kinney, La Salle, Maverick, Real, Uvalde, Val Verde, and Zavala counties.

Both Parties agree to abide by the Equal Opportunity and Non-Discrimination provisions of the following laws:

- WIOA Title I, Section 188 Nondiscrimination
- Title VII of the Civil Rights Act of 1964
- The Pregnancy Discrimination Act
- Equal Pay Act of 1963
- Age Discrimination in Employment Act of 1967 (ADEA)
- Americans with Disabilities Act Amendments Act of 2008
- Sections 102 and 103 of the Civil Rights Act of 1991
- Sections 501 and 505 of the Rehabilitation Act of 1973
- The Genetic Information Nondiscrimination Act of 2008 (GINA)
- Other federal and state required accessibility and nondiscrimination requirements.

Both Parties assure that they will promote capacity building and professional development for appropriate staff to raise awareness in dealing with customer services provided to AEL customers.

With a customer's consent, personally identifiable or confidential information concerning the customer may be shared between the Parties if such information is helpful determining eligibility for, participation in, or follow-up to programs services. Both Parties will ensure that consent forms are maintained on file to be used for information sharing purposes.

This MOU in no way supersedes any law, regulation, or directive by which either Party must abide concerning personally identifiable or confidential customer information.

Both Parties shall secure the confidentiality of records and agree, and acknowledge that all information provided to them by the other Party is confidential by law and will only be used for the purposes set forth in this MOU.

#### **DURATION OF MOU**

The MOU will commence on May 1, 2023 and shall remain in full force and effect through September 30, 2026. The Parties assure that this MOU will be reviewed not less than once in every three-year period and then renewed if substantial amendments have been made as a result of the review. Substantial changes include changes in the Board's signatory official, partners, and CEO, or infrastructure funding.

#### **AMENDMENT OR CANCELLATION OF MOU**

This MOU may be amended at any time in writing and by mutual consent of both Parties. Written notice must be provided by the Party wishing to amend the MOU with information regarding the reason for the amendment and the proposed change(s). All changes to the MOU must be documented in the form of an amended MOU, signed by both Parties.

This MOU may be cancelled by a Party upon 30-day written notice to the other Party, except where cancellation is for cause (i.e. a material and significant breach of any of the provisions of this MOU). If cancellation is for cause, it may be cancelled upon delivery of written notice to the other Party.

Any alterations, additions, or deletions to the terms of this MOU which are required by changes in the state law, federal law, or by regulations are automatically incorporated in this MOU without written amendment and shall become effective on the date designated by such law or regulation.

#### **DISPUTE RESOLUTION**

In the instance of a dispute between the Parties to this MOU, the process for resolution is agreed to in the order as listed below:

- 1. Informal discussion between the Parties of the issues of disagreement.
- 2. Failing agreement during the informal discussion, the parties will enter into a formal discussion of the disagreement.
- 3. Failing to find a resolution in proceeding discussions, outside mediation should be considered.
- 4. Formal arbitration constitutes the final step in the resolution process in accordance with this MOU.

#### **SIGNATURES**

All undersigned entities, are cognizant that their signatures will execute in which all partners are agreeable to the terms and conditions stipulated above effective this  $1^{\rm st}$  Day of May, 2023.

Workforce Solutions - Middle Rio Grande PO Box 760 Uvalde, Texas 78802 830-591-0141

betty.sifuentes@wfsmrg.org Contact: Elizabeth Sifuentes

Elizabeth Siquentes

04/26/2023

Elizabeth Sifuentes Executive Director Date

Southwest Texas Junior College Adult Education & Literacy 2401 Garner Field Road Uvalde, Texas 78801 830-591-7236

jcbarker@swtjc.edu Contact: Joe Barker

For 6 Bonder

04/27/2023

Joe C. Barker

Texas State Program Manager

Date

## **Workforce Solutions Middle Rio Grande Board**

## Finance and Audit

June 8, 2023

**Action Item** 

Budget Approval of the Texas Veterans Commission Fiscal Year 2024

#### **PURPOSE**

Texas Veteran Commission contract runs from 10/1/23 – 09/30/24 and is funded for one full-time staff and his/her overhead in the Del Rio Workforce Center. The amount is \$13,000.00 for Fiscal year 2024.

## **ACTION**

Recommendation: Approval of the contract for Texas Veterans Commission \$13,000.00.

# **Texas Workforce Commission**

# **Budget Worksheet** - TVC Staff

# **WDB: Middle Rio Workforce Board**

Funding period: October 1, 2023 through September 30, 2024

Number of TVC staff Assigned	1
Contract Budget	\$13,000
Budget Categories	
Building Rents	\$7,020
Communications	
Information Technology	\$200
Supplies	
Utilities	\$500
Other Operating Costs	\$3,980
Administrative Costs (not to exceed 10% of Budget)	\$1,300
Subtotal	\$13,000
Total Budget	\$13,000
Annual Cost per FTE	\$13,000
Total Quarterly Payment	\$3,250

Note 1, Use whole numbers when completing the budget form.

The costs shown are allowable, reasonable and necessary to provide contract services to TVC staff.

Elizabeth Siquentes

X

**Executive Director** 

1. Fill out Budget worksheet: All budget item amounts must be a whole number, rounded up to the nearest hundredth. 2. Make the budget equal the contract amount. Do not leave any remainder unbudgeted. 3. Provide a narrative description supporting each budget item and its' estimated cost (excluding 10% Administrative Allowance)	
Building Rents	
To pay for one full time employee in our Del Rio Workforce Center	
Communication	
Narrative Click here to enter text.	
Information Technology	
To pay for one full time employee's share for internet services	
Supplies	
Narrative Click here to enter text.	
Utilities	
To pay for one full time employee's share of utilities at the workforce center	
Other Operating Costs	
To pay for one full time employee's opertaing cost at the workforce center	
Administrative Costs: Do Not Need Explanation "Note" not to exceed 10% of the budgeted amount	
Pay any offset expense the Board needs to pay for TVC services	

# **Workforce Solutions Middle Rio Grande Board**

#### Finance and Audit

June 8, 2023

**Action Item** 

Budget Approval of Vocational Rehabilitation Fiscal Year 2024

#### **PURPOSE**

To inform the board of budget for Vocational Rehabilitation and Texas Veterans Commission Vocational Rehabilitation Contract is broken down into three Workforce Solution Offices: Uvalde \$53,736.24, Del Rio \$50,866.68 and Eagle Pass \$33,153.12 the budgets start 9/1/23 – 8/31/24 for a total amount of \$137,756.04.

#### **ACTION**

Recommendation: Approval of the contract for the Vocational Rehabilitation, \$137,756.04.

#### Working Cost Document for - MIDDLE RIO - Uvalde VOCATIONAL REHABILITATION INTEGRATION

#### INFRASTRUCTURE SUPPORT SERVICES AND SHARED COSTS - PROJECT COST REQUIREMENTS

Use the three tables on this worksheet to detail the Vocational Rehabilitation (VR) program's estimated share of on-going costs of co-location in the Workforce Solutions Office.

Enter Contract Start (or Move-In) Date End Date of Performance Period 9/1/2023 8/31/2024

End Date of Performance Period Number of Months

12

#### Table 1: Contract Amount

Complete Tables 2 and 3. The results from those tables will auto populate the Annual Costs column in this Table 1. Then, in this Table 1 complete the three columns titled Allocation Basis, Total Base, and VR Share of Base. The remaining cells in this Table 1 will auto populate to calculate a contract amount based on values keyed. The amount in the Contract Amount column is subject to change pending TWC agreement.

Ref.	Costs	Annual Costs	Alloca		Total Base	VR Portion of Base	VR Annual Cost	VR Monthly Cost	Number of Months		Contract Amount
5.3.1	Rentals and Leases	\$ 211,206.60	SQ FT		18,060.00	2,279.25	\$ 26,655.19	\$ 2,221.27	12	\$	26,655.24
5.3.2	Communication and Utilities	\$ 60,100.00	SQ FT		18,060.00	2,279.25	\$ 7,584.88	\$ 632.07	12	\$	7,584.84
5.3.2.1	Dedicated Analog Phone Line	\$ -	N/A		N/A	N/A	\$ 	\$ 1-1	12	\$	-
5.3.3	Repairs and Maintenance	\$ 22,892.00	SQ FT		18,060.00	2,279.25	\$ 2,889.07	\$ 240.76	12	\$	2,889.12
5.3.4	Materials and Supplies	\$ 12,263.00	FTE		25.00	5.00	\$ 2,452.60	\$ 204.38	12	\$	2,452.56
5.3.5	Other Operating Costs	\$ 522.00	SQ FT		18,060.00	2,279.25	\$ 65.88	\$ 5.49	12	\$	65.88
6.1	Shared Staff Costs (Not Dedicated)	\$ 39,448.00	FTE		14.00	5.00	\$ 14,088.57	\$ 1,174.05	12	\$	14,088.60
6.2	Dedicated Staff Costs	\$	N/A		N/A	N/A	\$ -	\$ -	12	\$	-
Total	On-Going Costs of Colocation	\$ 346,432	N/	/A	N/A	N/A	\$ 53,736	\$ 4,478.02	N/A	\$	53,736.24

#### Table 2: Reoccurring Monthly Costs Detail (Non-Personnel) (Ref. 5.3.1 through 5.3.5 of Attachment A)

Describe the non-personnel Workforce Solutions Office and Board costs to be recovered under the "COL" contract. For each cost listed, show the estimated annual cost in the column "Annual Costs." Use the Ref. column of each row to indicate a reference number that corresponds to those shown in Table 1.

Ref.	Description	A	nnual Costs
5.3.1	Workforce Solutions Office lease	\$	211,128.00
5.3.1	Postage Meter	\$	78.60
5.3.2	Electric Utilities	\$	20,000.00
5.3.2	Gas Utilities	\$	
5.3.2	Water Utilities	\$	3,600.00
5.3.2	Phone Utilities	\$	7,500.00
5.3.2	Internet Utilities	\$	29,000.00
5.3.2.1	Dedicated Analog Phone Line	\$	
5.3.3	Landscaping/Pest Control	\$	1,070.00
5.3.3	Janitorial/Trash Services	\$	17,822.00
5.3.3	Repairs/Building Maintenance	\$	4,000.00
5.3.4	Office Supplies	\$	7,000.00
5.3.4	Postage	\$	5,263.00
5.3.5	Security - Inc. Alarm Monitoring	\$	522.00
5.3.5	Document Shredding Services	\$	
5.3.5	Invoice Processing Fee	\$	

Please provide any additional information to be considered here (EXAMPLE - Cost Methodolgy (ies) used to determine costs). Cost Methodolgy used needs to reflect the best relative benefit received for all programs:

#### Table 3: Shared Staff Costs Detail (Personnel) (Ref. 6.1 and 6.2)

Provide required detail for the personnel costs that will be recovered under the COL contract. For shared staff costs that will be pooled and assigned to the COL contract via an allowable cost allocation methodology, type 6.1 in the Ref. column and also complete the columns titled Job Title & Function, Annual Salary and Benefits, and Percent of Time Spent on Shared Function. For staff costs that will be direct charged to the "COL" contract, type 6.2 in the Ref. column and also complete the columns titled Job Title & Function, Annual Salary & Benefits, and Percent of Time Spent on VR.

Ref	Job Title & Function	Annual Salary and Benefits (6.1 and 6.2)	Percent of Time Spent on Shared Function (6.1 Only)	Annual Shared Staff Costs Allocable to TWC VR (6.1 Only)	Percent of Time Spent on TWC VR (6.2 Only)	Annual Dedicated Staff Costs (6.2 Only)
6.1	Receptionist	\$39,448.00	100.00%	\$ 39,448.00	[Percent]	\$ -
Total		N/A	N/A	\$39,448	N/A	\$ -

Table 4: Reoccurring Monthly Costs - Annual Allocation of Expense of all programs within the workforce center. See Table 1.

Ref.	Costs	A	nnual Costs	VR	WIOA	1	Child Care	TANF	SNAP	RESEA	1	VETS	OTHER
5.3.1	Rentals and Leases	\$	211,206.60	\$ 26,655.24	\$ 31,373.73	\$	95,966.71	\$ 18,455.14	\$ 3,691.03	\$ 1,845.51	\$		\$ 33,219.24
5.3.2	Communication and Utilities	\$	60,100.00	\$ 7,584.84	\$ 8,927.58	\$	27,307.88	\$ 5,251.52	\$ 1,050.30	\$ 525.15	\$		\$ 9,452.73
5.3.2.1	Dedicated Analog Phone Line	\$		\$ -	\$	\$		\$	\$	\$	\$		\$ -
5.3.3	Repairs and Maintenance	\$	22,892.00	\$ 2,889.12	\$ 3,400.49	\$	10,401.50	\$ 2,000.29	\$ 400.06	\$ 200.03	\$		\$ 3,600.52
5.3.4	Materials and Supplies	\$	12,263.00	\$ 2,452.56	\$ 1,667.77	\$	5,101.43	\$ 981.04	\$ 196.21	\$ 98.10	\$		\$ 1,765.88
5.3.5	Other Operating Costs	\$	522.00	\$ 65.88	\$ 77.54	\$	237.18	\$ 45.61	\$ 9.12	\$ 4.56	\$		\$ 82.10
6.1	Shared Staff Costs (Not Dedicated)	\$	39,448.00	\$ 14,088.60	\$ 4,311.10	\$	13,186.89	\$ 2,535.94	\$ 507.19	\$ 253.59	\$	-	\$ 4,564.69
6.2	Dedicated Staff Costs	\$	-	\$ -	\$ -	\$	•	\$ -	\$ -	\$ -	\$	-	\$ -
Tota	On-Going Costs of Colocation	\$	346,432	\$ 53,736	\$ 49,758	\$	152,202	\$ 29,270	\$ 5,854	\$ 2,927	\$		\$ 52,685
End of V	Vorksheet												

#### Working Cost Document for - MIDDLE RIO - Del Rio VOCATIONAL REHABILITATION INTEGRATION

#### INFRASTRUCTURE SUPPORT SERVICES AND SHARED COSTS - PROJECT COST REQUIREMENTS

Use the three tables on this worksheet to detail the Vocational Rehabilitation (VR) program's estimated share of on-going costs of co-location in the Workforce Solutions Office.

Enter Contract Start (or Move-In) Date 9/1/2023 End Date of Performance Period 8/31/2024 Number of Months 12

#### Table 1: Contract Amount

Complete Tables 2 and 3. The results from those tables will auto populate the Annual Costs column in this Table 1. Then, in this Table 1 complete the three columns titled Allocation Basis, Total Base, and VR Share of Base. The remaining cells in this Table 1 will auto populate to calculate a contract amount based on values keyed. The amount in the Contract Amount column is subject to change pending TWC agreement.

		Annual	Allocation		VR Portion of	VR Annual	VR Monthly	Number of		Contract
Ref.	Costs	Costs	Basis	Total Base	Base	Cost	Cost	Months	100	Amount
5.3.1	Rentals and Leases	\$ 103,218.60	SQ FT	9,000.00	2,138.00	\$ 24,520.15	\$ 2,043.35	12	\$	24,520.20
5.3.2	Communication and Utilities	\$ 44,500.00	SQ FT	9,000.00	2,138.00	\$ 10,571.22	\$ 880.94	12	\$	10,571.28
5.3.2.1	Dedicated Analog Phone Line	\$ -	N/A	N/A	N/A	\$ -	\$ -	12	\$	-
5.3.3	Repairs and Maintenance	\$ 20,822.00	SQ FT	9,000.00	2,138.00	\$ 4,946.38	\$ 412.20	12	\$	4,946.40
5.3.4	Materials and Supplies	\$ 12,000.00	FTE	20.00	4.00	\$ 2,400.00	\$ 200.00	12	\$	2,400.00
5.3.5	Other Operating Costs	\$ 522.00	SQ FT	9,000.00	2,138.00	\$ 124.00	\$ 10.33	12	\$	123.96
6.1	Shared Staff Costs (Not Dedicated)	\$ 39,448	FTE	19.00	4.00	\$ 8,304.84	\$ 692.07	12	\$	8,304.84
6.2	Dedicated Staff Costs	\$	N/A	N/A	N/A	\$ -	\$	12	\$	
Total	On-Going Costs of Colocation	\$ 220,511	N/A	N/A	N/A	\$ 50,867	\$ 4,238.89	N/A	\$	50,866.68

#### Table 2: Reoccurring Monthly Costs Detail (Non-Personnel) (Ref. 5.3.1 through 5.3.5 of Attachment A)

Describe the non-personnel Workforce Solutions Office and Board costs to be recovered under the "COL" contract. For each cost listed, show the estimated annual cost in the column "Annual Costs." Use the Ref. column of each row to indicate a reference number that corresponds to those shown in Table 1.

Ref.	Description	A	
5.3.1	Workforce Solutions Office lease	\$	103,140.00
5.3.1	Postage Meter/Copier Lease	\$	78.60
5.3.2	Electric Utilities	\$	10,000.00
5.3.2	Gas Utilities	\$	
5.3.2	Water Utilities	\$	4,500.00
5.3.2	Phone Utilities	\$	5,000.00
5.3.2	Internet Utilities	\$	25,000.00
5.3.2.1	Dedicated Analog Phone Line	\$	
5.3.3	Landscaping/Pest Control	\$	1,000.00
5.3.3	Janitorial/Trash Services	\$	17,822.00
5.3.3	Repairs/Building Maintenance	\$	2,000.00
5.3.4	Office Supplies	\$	10,000.00
5.3.4	Postage	\$	2,000.00
5.3.5	Security - Inc. Alarm Monitoring	\$	522.00
5.3.5	Document Shredding Services	\$	-100
5.3.5	Invoice Processing Fee	\$	1 1 1 3 - 1

Please provide any additional information to be considered here (EXAMPLE - Cost Methodolgy (ies) used to determine costs). Cost Methodolgy used needs to reflect the best relative benefit received for all programs:

#### Table 3: Shared Staff Costs Detail (Personnel) (Ref. 6.1 and 6.2)

Provide required detail for the personnel costs that will be recovered under the COL contract. For shared staff costs that will be pooled and assigned to the COL contract via an allowable cost allocation methodology, type 6.1 in the Ref. column and also complete the columns titled Job Title & Function, Annual Salary and Benefits, and Percent of Time Spent on Shared Function. For staff costs that will be direct charged to the "COL" contract, type 6.2 in the Ref. column and also complete the columns titled Job Title & Function, Annual Salary & Benefits, and Percent of Time Spent on VR.

Ref	Job Title & Function	Annual Salary and Benefits (6.1 and 6.2)	Percent of Time Spent on Shared Function (6.1 Only)	Annual Shared Staff Costs Allocable to TWC VR (6.1 Only)	Percent of Time Spent on TWC VR (6.2 Only)	Annual Dedicated Staff Costs (6.2 Only)
6.1	Receptionist	\$39,448.00	100.00%	\$ 39,448.00	[Percent]	\$ -
Total		N/A	N/A	\$39,448	N/A	\$ -

Table 4: Reoccurring Monthly Costs - Annual Allocation of Expense of all programs within the workforce center. See Table 1.

Ref.	Costs	A	nnual Costs		VR	an.	WIOA	8	Child Care	TANF	SNAP	RESEA	VETS	OTHER
5.3.1	Rentals and Leases	\$	103,218.60	\$	24,520.20	\$	13,378.73	\$	40,923.17	\$ 7,869.84	\$ 1,573.97	\$ 786.98	\$ 346.27	\$ 13,819.44
5.3.2	Communication and Utilities	\$	44,500.00	\$	10,571.28	\$	5,767.88	\$	17,642.93	\$ 3,392.87	\$ 678.57	\$ 339.29	\$ 149.29	\$ 5,957.88
5.3.2.1	Dedicated Analog Phone Line	\$		\$		\$		\$	- 3	\$ STORES .	\$ -	\$ 	\$	\$
5.3.3	Repairs and Maintenance	\$	20,822.00	\$	4,946.40	\$	2,698.85	\$	8,255.31	\$ 1,587.56	\$ 317.51	\$ 158.76	\$ 69.85	\$ 2,787.76
5.3.4	Materials and Supplies	\$	12,000.00	\$	2,400.00	\$	1,632.00	\$	4,992.00	\$ 960.00	\$ 192.00	\$ 96.00	\$ 42.24	\$ 1,685.76
5.3.5	Other Operating Costs	\$	522.00	\$	123.96	\$	67.67	\$	206.98	\$ 39.80	\$ 7.96	\$ 3.98	\$ 1.75	\$ 69.90
6.1	Shared Staff Costs (Not Dedicated)	\$	39,448.00	\$	8,304.84	\$	5,294.34	\$	16,194.44	\$ 3,114.32	\$ 622.86	\$ 311.43	\$ 137.03	\$ 5,468.74
6.2	Dedicated Staff Costs	\$	2	\$	2	\$	-	\$	-	\$ -	\$	\$ -	\$	\$
Total	On-Going Costs of Colocation	\$	220,511	\$	50,867	\$	28,839	\$	88,215	\$ 16,964	\$ 3,393	\$ 1,696	\$ 746	\$ 29,789
End of M	larksheet			1000										

#### Working Cost Document for - MIDDLE RIO - Eagle Pass VOCATIONAL REHABILITATION INTEGRATION

#### INFRASTRUCTURE SUPPORT SERVICES AND SHARED COSTS - PROJECT COST REQUIREMENTS

Use the three tables on this worksheet to detail the Vocational Rehabilitation (VR) program's estimated share of on-going costs of co-location in the Workforce Solutions Office.

Enter Contract Start (or Move-In) Date 9/1/2023 End Date of Performance Period 8/31/2024 Number of Months 12

#### Table 1: Contract Amount

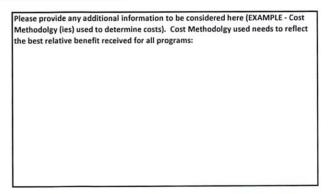
Complete Tables 2 and 3. The results from those tables will auto populate the Annual Costs column in this Table 1. Then, in this Table 1 complete the three columns titled Allocation Basis, Total Base, and VR Share of Base. The remaining cells in this Table 1 will auto populate to calculate a contract amount based on values keyed. The amount in the Contract Amount column is subject to change pending TWC agreement.

Ref.	Costs	Annual Costs	Allocation Basis	Total Base	VR Portion of Base	VR Annual Cost	VR Monthly Cost	Number of Months		Contract Amount
5.3.1	Rentals and Leases	\$ 124,818.60	SQ FT	6,963.00	908.00	\$ 16,276.79	\$ 1,356.40	12	\$	16,276.80
5.3.2	Communication and Utilities	\$ 56,397.00	SQ FT	6,963.00	908.00	\$ 7,354.37	\$ 612.86	12	\$	7,354.32
5.3.2.1	Dedicated Analog Phone Line	\$ -	N/A	N/A	N/A	\$ -	\$ -	12	\$	
5.3.3	Repairs and Maintenance	\$ 20,686.00	SQ FT	6,963.00	908.00	\$ 2,697.53	\$ 224.79	12	\$	2,697.48
5.3.4	Materials and Supplies	\$ 11,287.59	FTE	17.00	2.00	\$ 1,327.95	\$ 110.66	12	\$	1,327.92
5.3.5	Other Operating Costs	\$ 522.00	SQ FT	6,963.00	908.00	\$ 68.07	\$ 5.67	12	\$	68.04
6.1	Shared Staff Costs (Not Dedicated)	\$ 46,143.00	FTE	17.00	2.00	\$ 5,428.59	\$ 452.38	12	\$	5,428.56
6.2	Dedicated Staff Costs	\$	N/A	N/A	N/A	\$	\$	12	\$	
Total	On-Going Costs of Colocation	\$ 259,854	N/A	N/A	N/A	\$ 33,153	\$ 2,762.76	N/A	\$	33,153.12

#### Table 2: Reoccurring Monthly Costs Detail (Non-Personnel) (Ref. 5.3.1 through 5.3.5 of Attachment A)

Describe the non-personnel Workforce Solutions Office and Board costs to be recovered under the "COL" contract. For each cost listed, show the estimated annual cost in the column "Annual Costs." Use the Ref. column of each row to indicate a reference number that corresponds to those shown in Table 1.

Ref.	Description	A	
5.3.1	Workforce Solutions Office lease	\$	124,740.00
5.3.1	Postage Meter Lease	\$	78.60
5.3.2	Electric Utilities	\$	17,600.00
5.3.2	Gas Utilities	\$	
5.3.2	Water Utilities	\$	4,297.00
5.3.2	Phone Utilities	\$	7,500.00
5.3.2	Internet Utilities	\$	27,000.00
5.3.2.1	Dedicated Analog Phone Line	\$	Mr. 101
5.3.3	Landscaping/Pest Control	\$	864.00
5.3.3	Janitorial/Trash Services	\$	17,822.00
5.3.3	Repairs/Building Maintenance	\$	2,000.00
5.3.4	Office Supplies	\$	8,911.59
5.3.4	Postage	\$	2,376.00
5.3.5	Security - Inc. Alarm Monitoring	\$	522.00
5.3.5	Document Shredding Services		
5.3.5	Invoice Processing Fee		



#### Table 3: Shared Staff Costs Detail (Personnel) (Ref. 6.1 and 6.2)

Provide required detail for the personnel costs that will be recovered under the COL contract. For shared staff costs that will be pooled and assigned to the COL contract via an allowable cost allocation methodology, type 6.1 in the Ref. column and also complete the columns titled Job Title & Function, Annual Salary and Benefits, and Percent of Time Spent on Shared Function. For staff costs that will be direct charged to the "COL" contract, type 6.2 in the Ref. column and also complete the columns titled Job Title & Function, Annual Salary & Benefits, and Percent of Time Spent on VR.

Ref	Job Title & Function	Annual Salary and Benefits (6.1 and 6.2)	Percent of Time Spent on Shared Function (6.1 Only)	Annual Shared Staff Costs Allocable to TWC VR (6.1 Only)	Percent of Time Spent on TWC VR (6.2 Only)	Annual Dedicated Staff Costs (6.2 Only)
6.1	Receptionist	\$46,143.00	100.00%	\$ 46,143.00	[Percent]	\$ -
Total		N/A	N/A	\$46,143	N/A	\$ -

Table 4: Reoccurring Monthly Costs - Annual Allocation of Expense of all programs within the workforce center. See Table 1.

Ref.	Costs	A	nnual Costs	VR	WIOA	Child Care	TANF	SNAP	RESEA	1	VETS	OTHER
5.3.1	Rentals and Leases	\$	124,818.60	\$ 16,276.80	\$ 18,452.11	\$ 56,441.74	\$ 10,854.18	\$ 2,170.84	\$ 1,085.42	\$		\$ 19,537.52
5.3.2	Communication and Utilities	\$	56,397.00	\$ 7,354.32	\$ 8,337.26	\$ 25,502.19	\$ 4,904.27	\$ 980.85	\$ 490.43	\$	-	\$ 8,827.68
5.3.2.1	Dedicated Analog Phone Line	\$		\$ -	\$	\$	\$	\$	\$ -	\$		\$
5.3.3	Repairs and Maintenance	\$	20,686.00	\$ 2,697.48	\$ 3,058.05	\$ 9,354.03	\$ 1,798.85	\$ 359.77	\$ 179.89	\$	-	\$ 3,237.93
5.3.4	Materials and Supplies	\$	11,287.59	\$ 1,327.92	\$ 1,693.14	\$ 5,179.03	\$ 995.97	\$ 199.19	\$ 99.60	\$		\$ 1,792.74
5.3.5	Other Operating Costs	\$	522.00	\$ 68.04	\$ 77.17	\$ 236.06	\$ 45.40	\$ 9.08	\$ 4.54	\$	-	\$ 81.71
6.1	Shared Staff Costs (Not Dedicated)	\$	46,143.00	\$ 5,428.56	\$ 6,921.45	\$ 21,171.51	\$ 4,071.44	\$ 814.29	\$ 407.14	\$		\$ 7,328.60
6.2	Dedicated Staff Costs	\$	-	\$ -	\$ -	\$	\$ -	\$ -	\$	\$		\$
Total	On-Going Costs of Colocation	\$	259,854	\$ 33,153	\$ 38,539	\$ 117,885	\$ 22,670	\$ 4,534	\$ 2,267	\$		\$ 40,806
End of W	Jorksheet											

#### **Workforce Solutions Middle Rio Grande Board**

#### Finance and Audit

June 8, 2023

#### Information Item

Fiscal Agent Monitoring Review

General Ledger Reconciliation and Salary Cost Allocation Sample

#### **PURPOSE**

As required by the Board's oversight and monitoring role the WFS Board Accountant has conducted a monthly and year-to-date review of the General Ledger Reconciliation of its Fiscal Agent MRGDC and a test of the Salary Cost Allocation by sampling employee charges. This information has been provided to the auditors as required by the Board's policy and procedures.

#### **DISCUSSION**

The Board Accountant selected a sample to monitor November 2022 – March 2023 of the General Ledger and Cash Disbursements (CDER) for all Workforce Contracts. The Child Care (5102) Contract for January 2023 was not balanced (\$1,050) on the General Ledger and CDER reports, but there was an explanation and general vouchers with corrective entries moved these last year's charges of \$450 and \$600 to the General Fund. All the other contracts balanced each month with the expenses and cash disbursements posted were congruent between the books of account and the TWC CDER monthly reporting.

The Board Accountant selected a sample to monitor July 2022 – September 2022 for Salary Cost Allocation and the basis for allocation using the Contractor's Caseload Report. This sample monitoring was part of the auditor's finding last year. The Contractor MRGDC has set up a cost allocation tool for staff to charge payroll using a caseload report for each month. There was one issue identified and after research and review the variance was appropriate. The one exception has documented that the employee was able to directly charge to the National Dislocated Worker (NDW) grant as a case

manager/employment specialist directly benefiting only those customers using the temporary COVID special funding.

# **ACTION**

Recommendation: No Action Required

#### **Workforce Solutions Middle Rio Grande Board**

Child Care Committee

June 8, 2023

Information Item
Child Care Report

#### **PURPOSE**

Provide an update on child care program.

#### **DISCUSSION**

- 1. Child Care Report
  - Texas Workforce Commission March 2023 MPR
  - The Contractor MRGDC has met year-to-date enrollment performance measures for March 2023 according to TWC.
  - On October 24, 2022, a waitlist was implemented. Currently, we have 394 families on the waitlist. We will continue to have a waitlist until we cease to be over-enrolled. Enrollment is being evaluated on a daily basis and we are working very closely with the Contractor MRGDC to assure all options are explored fully to provide maximum service. Some options offered are to refer parents to the WIOA program.
  - Child Care Comparison Chart May 2023
  - Monthly Childcare Reimbursement Chart –May 2023
  - 2. Update on potential disallowed cost- On Friday, April 21, 2023, I notified Mr. Gallegos that the Board had received notice from TWC stating that if there is no procedure at the contractor level that review of tax wages is part of the process for eligibility, then it would not be considered a disallowed cost. This could be a possible fraud on the part of the parent since the parent did not disclose the additional income. The contractor has sent recoupment letter to parent and parent has agreed to pay back the \$1,443.11. Parent is no longer receiving child care services.
  - 3. Update on Corrective Action Plan Attached you find the modified corrective action plan still pending the contractor's signature.
  - 4. Update on Board Child-Care Support staff.

Update on Child Care centers that are in the process of Texas Rising Star (TRS) accreditation. Groups have been created according to their steps through the process to be able to individualize their needs for support. Continuous Quality Improvement (CQI) plans continue to be ongoing. Group 1 (10 Child care

providers) has advanced and has been working on Standard 3 Program Administration in updating their center handbooks and policies and procedures and are moving forward into Classroom Assessment Record Form (CARF). Focus on the CARF is Warm and Responsive style teacher/child interactions. Training for teachers on the CARF has been provided in Del Rio at Wonderland Child Care Center on May 25<sup>th</sup>. Upcoming training support is in Eagle Pass at Little Artist Center on June 1<sup>st</sup> and at Happy Days on June 6<sup>th</sup>. The Bi-weekly Thursday TRS Network Accreditation meetings are still ongoing for support. The TRS Mentor is also available for office hours if extra support is needed on Thursdays in the afternoon from 1 pm-2 pm.

Other groups are in the process of creating accounts with the Texas Workforce Registry (TECPEDS) this is a platform where child care providers will be uploading training certificates and their Education to be reviewed for TRS Standard 1: Director and Staff Qualification and Training. On May 10<sup>th</sup> a TECPEDS training was offered in support of learning how to use the system. Another platform that is associated with TECPEDS is CLE Engage. All child care providers are also creating accounts for added support for training and resources.

A minimum standard licensing training will be offered to all child care providers on new updates on Saturday, June 17, 2023, and Saturday, July 15, 2023. At this time there are no face-to-face trainings available but we are still offering online child care series training through AgriLife Extension with Val Verde, Dimmit, and Uvalde counties. We are in the process of partnering with other counties so that we can offer online training to all counties.

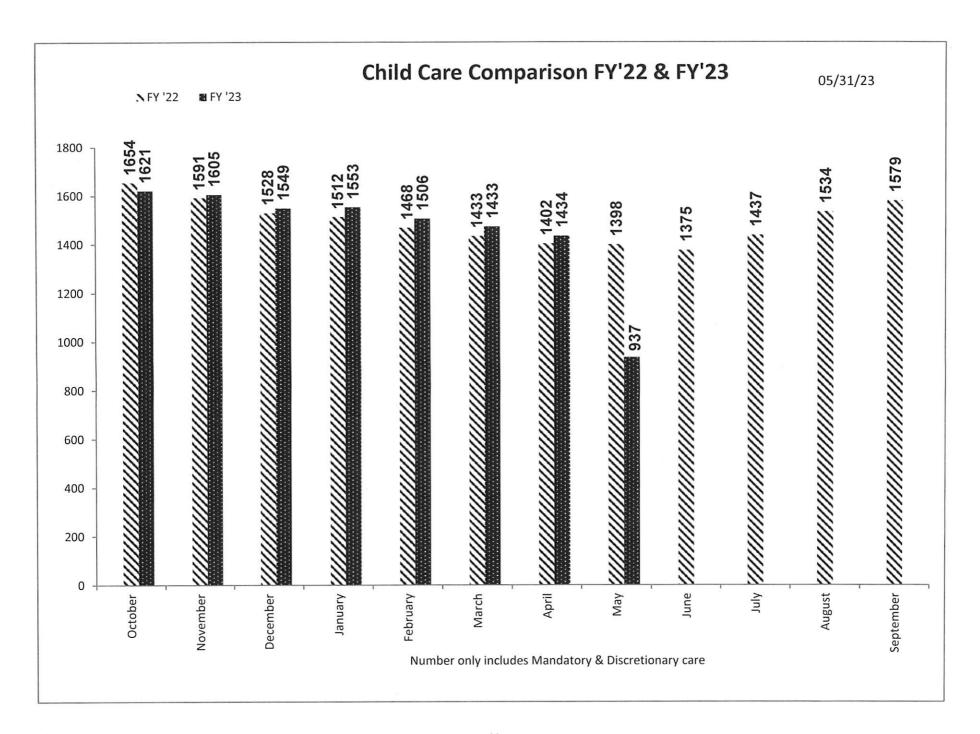
Child Development Associates (CDA) is being offered to 25 participants. Participants will be selected from Group 1 to continue to meet the TRS criteria and move forward with the TRS accreditation process. The first day of class will be on June 26, 2023.

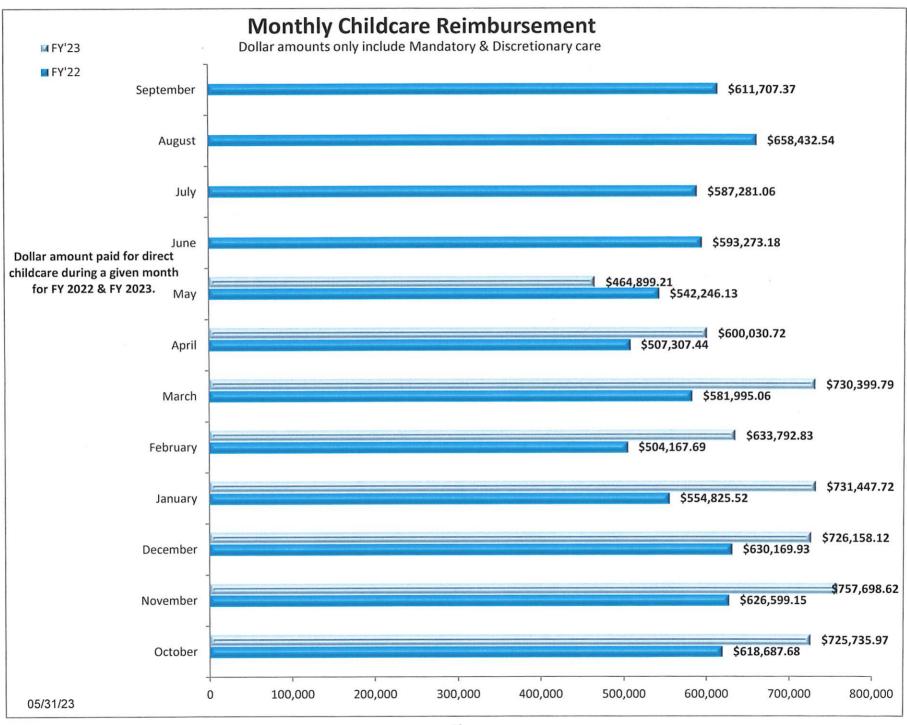
Together 4 Children is hosting their first in-person training for the Leadership Academy on June 8<sup>th</sup> at the First State Bank for the Child Care directors, owners, and administrators that were selected to participate in the program. The Leadership Academy program will host training for participants from March 6, 2023- March 5, 2024.

TRS Board Staff continue their weekly professional development sessions. These trainings are ongoing.

Total Expenditures as of April 2023 are \$150,196 for equipment purchases and professional development training spent on our providers.

**ACTION** Recommendation: No action is required.





# Child Care Services CORRECTIVE ACTION PLAN (CAP)

Contractor Information				
Contractor	Middle Rio Grande Development Council			
Executive Director	Nick Gallegos			
Address	307 W Nopal Street, Carrizo Springs, Tx 78834			
Telephone #	830-876-3351			
Email Address	nick.gallegos@mrgdc.org			
Effective Date	April 18, 2023			

STRATEGIES					
Strategy 1	Goal	Action Item			
Contractor must turn in written procedures	The Contractor must turn in written procedures they follow defining the review by Child Care Coordinator and Client Service Manager to avoid any potential disallowed cost in the future.	Contractor will need to submit the procedures to board staff to review prior to implementing.			
Strategy 2	Goal	Action Item			
Client Service Manager will need to do case reviews.	Client Service Manager must conduct case reviews on a monthly basis to help prevent potential disallowed costs.	Client Service Manager will need to submit conducted case reviews within 5 days after case reviews have been completed.			
Strategy 3	Goal	Action Item			
Twist Counselor notes should explain how income/bonuses etc. are being calculated.	Child Care Coordinator and Client Service Manager will review counselor notes to ensure that they are being entered correctly. And that the steps taken to explain income/bonuses etc. are being fully explained.	Counselor notes need to have accurate and detailed information.			
Strategy 4	Goal	Action Item			
Eligibility review notice needs to be reviewed daily by Child Care Coordinator and Client Service Manager.	Child Care Coordinator and Client Service Manager will review eligibility report daily to avoid late recertification's/entries.	Client Service Manager will review eligibility review notice daily.			
Strategy 5	Goal	Action Item			
Training will be provided by Board staff to all child care staff.	Board must ensure that child care staff is provided training	Board will provide a training to ensure child care staff understands the requirements guidelines			

#### **IMPLEMENTATION AGREEMENT:**

Middle Rio Grande Development Council (Contractor) agrees to implement all strategies and actions outlined in this Corrective Action Plan (CAP). The CAP will remain in effect until the Board assesses that the Contractor has satisfactorily achieved the objectives of the CAP.

By signing this CAP, the Contractor agrees to make every effort to ensure that its file maintenance, performance measures and contractual goals are met and agrees to continue its collaboration with the Board to ensure success.

Date CAP was issued: April 18, 2023						
Elizabeth "Betty" Sifuentes, Executive Director	 Date	Nick Gallegos, Executive Director	 Date			
Workforce Solutions Middle Rio Grande Board		Middle Rio Grande Development Council				

## Monitoring & Oversight Committee

June 8, 2023

Action Item

Workforce Program Board Monitoring Reports for SNAP February & March 2023

#### **PURPOSE**

Provide an update on SNAP Programs Monitoring and Oversight for February and March 2023.

#### **DISCUSSION**

The following is a monitoring summary report for the SNAP February and March 2023.

#### **ACTION**

Recommendation: Approval and acknowledgement of the Contractors performance in SNAP February and March 2023. All items with an error rate of greater than 10% which are correctible will require Board follow up on corrective action.

## Monitoring & Oversight Committee

June 8, 2023

#### Action Item

Workforce Programs Board Monitoring Report for SNAP February & March 2023

#### **PURPOSE**

Provide an update on all Workforce Programs Monitoring and Oversight.

#### **DISCUSSION**

The following is the report for February & March 2023 SNAP Monitoring:

SNAP Performance Review Summary									
Date of Scope:	February & March 2023								
Attribute	Total #	of files r	eview	red	4				
Eligibility	Error Rate	Yes	No	N/A	Total Y+N				
Establish initial monthly eligibility in timely manner	0.00%	4	0	0	4				
Outreach done timely and letter contains all pertinent									
information	0.00%	4	0	0	4				
Assessment	Error Rate	Yes	No	N/A	Total Y+N				
Assessment initial/reassessment documented in counselor notes including TABE, WIT, Notification of Discrimination,	0.000/	4	0	0					
Rights to Appeal	0.00%	4	0	0	4				
Support Services	Error Rate	Yes	No	N/A	Total Y+N				
Support Services requested/updated documented & reconciled correctly and entered in TWIST, transportation, child care, incentives, etc.	0.00%	3	0	1	3				
TWIST Data Entry	Error Rate	Yes	No	N/A	Total Y+N				
Cnotes are detailed and updated, including TWIST and TIERS eligibility, Date of Non Compliance and reflect 2 way communication entered within 7 days	25.00%	3	1	0	4				
Non Compliance	Error Rate	Yes	No	N/A	Total Y+N				
Penalty Initiated Appropriately	0.00%	1	0	3	1				
Initiation of penalty done timely	0.00%	1	0	3	1				
Employment Plan	Error Rate	Yes	No	N/A	Total Y+N				
Employment Plan is complete with signature, allowable activity, correct/detailed required hrs of participation and									
when doc is due	0.00%	4	0	0	4				
ABAWD enrolled in 4 weeks of Job Search	0.00%	4	0	0	4				

Notification	Error Rate	Yes	No	N/A	Total Y+N
H1822 completed and submitted to HHSC timely and					
documented in Cnotes	0.00%	4	0	0	4
1817 Completed and submitted to HHSC	0.00%	1	0	3	1
1817 reconsideration request recorded in TWIST Good Cause					
tab and Cnotes	0.00%	1	0	3	1
Participation	Error Rate	Yes	No	N/A	Total Y+N
Provisions of SNAP Activities being followed	0.00%	4	0	0	4
All participation hours including Work Activities in TWIST are supported with documentation	0.00%	3	0	1	3

**TWIST Data Entry**: Documentation for TWIST eligibility needs to be documented on TWIST monthly.

SNAP E&T Guidelines B-105: Monthly SNAP Eligibility Verification – It is essential that individuals receiving regular SNAP services are eligible SNAP recipients.

#### **Corrective Action:**

Contractor will provide the Board with documentation of training provided to staff:

• TWIST Data Entry –review SNAP E&T Guidelines B-105: Monthly SNAP Eligibility Verification.

Documentation of Corrective Action needs to be provided to the Board 10 days after Board meeting. Notification of reconsideration is one of the areas that is in most need of re-training for staff.

## Monitoring & Oversight Committee

June 8, 2023

Action Item

Workforce Program Board Monitoring Reports for Choices February & March 2023

#### **PURPOSE**

Provide an update on Choices Workforce Programs Monitoring and Oversight.

#### **DISCUSSION**

The following is a monitoring summary report for the Choices for February and March 2023.

#### **ACTION**

Recommendation: Approval and acknowledgement of the Contractors performance in Choices for February and March 2023. All items with an error rate of greater than 10% which are correctible will require Board follow up on corrective action.

## Monitoring & Oversight Committee

June 8, 2023

#### Action Item

Workforce Programs Board Monitoring Reports for Choices February & March 2023

#### **PURPOSE**

Provide an update on all Workforce Programs Monitoring and Oversight.

#### **DISCUSSION**

The following is the report for February & March 2023 Choices Monitoring:

Date of Scope:		Febru	ary & N	larch 20	23	
Attribute	Total #	of files	reviewed	d		4
Eligibility	Error Rate	Yes	No	N/A	Total Y+N	
Establish initial monthly eligibility in timely manner	0.00%	4	0	0		4
Outreach done timely and letter contains all						
pertinent information	0.00%	4	0	0		4
Assessment	Error Rate	Yes	No	N/A	Total Y+N	
Assessment initial/reassessment documented in						
counselor notes including TABE, WIT, Notification	0.000/	4	0			
of Discrimination, Rights to Appeal	0.00%	4	0	0		4
Support Services	Error Rate	Yes	No	N/A	Total Y+N	
Support Services requested/updated documented						
& reconciled correctly and entered in TWIST,						
transportation, child care, incentives, etc.	0.00%	3	0	1		3
TWIST Data Entry	Error Rate	Yes	No	N/A	Total Y+N	
Cnotes are detailed and updated within 7 days,						
including TWIST and TIERS eligibility, Date of Non						
Compliance and reflect 2 way communication	0.00%	4	0	0		4
Non Compliance	Error Rate	Yes	No	N/A	Total Y+N	
Penalty Initiated Appropriately	0.00%	0	0	4		0
Timely and Reasonable Attempt made and						
documented	0.00%	1	0	3		1
Sanctions entered in a timely manner	0.00%	0	0	4		0
Employment Plan	Error Rate	Yes	No	N/A	Total Y+N	

Employment Plan has correct and detailed required hours of participation and other information	0.00%	4	0	0	4
Family Work Requirement is signed and completed with how the required of participation will be distributed	0.00%	3	0	1	3
Notification	Error Rate	Yes	No	N/A	Total Y+N
Provide HHSC employment information timely	25.00%	3	1	0	4

#### Findings:

**Notification:** Provide HHSC employment information timely

Notification- B-202: Coordination with HHSC

Boards must establish a local coordinated interagency case management plan to provide consistent and streamlined Choices services. This plan must require that Workforce Solutions 32 Office staff has ongoing communication with HHSC. If there is a change in an individual's status while participating in the Choices program, Boards must ensure that Form H2583, Choices Information Transmittal, is used to notify the HHSC Texas Works Advisor of this status change

#### **Corrective Action:**

Contractor will provide the Board with documentation of training provided to staff:

Review B-202: Coordination with HHSC

Documentation needs to be provided to the Board 10 days after receipt of Board Meeting.

## Monitoring & Oversight Committee

June 8, 2023

Action Item

Workforce Program Board Monitoring Reports for WIOA February & March 2023

#### **PURPOSE**

Provide an update on WIOA Workforce Programs Monitoring and Oversight.

#### **DISCUSSION**

The following is a monitoring summary report for the WIOA for February and March 2023.

#### **ACTION**

Recommendation: Approval and acknowledgement of the Contractors performance in WIOA for February and March 2023. All items with an error rate of greater than 10% which are correctible will require Board follow up on corrective action.

## Monitoring & Oversight Committee

June 8, 2023

#### Action Item

Workforce Programs Board WIOA Monitoring Reports February and March 2023

## **PURPOSE**

Provide an update on all Workforce Programs Monitoring and Oversight.

## **DISCUSSION**

WIOA Performance	Review Summar	у					
Date of Scope:			February & March 2023				
Attribute	Total i	of file	es rev	iewed	38		
Eligibility	Error Rate	Yes	No	N/A	Total Y+N		
Client Eligible for WIOA (tested as a single element			-				
with income, barriers, lay off notice, etc.)	0.00%	38	0	0	38		
Verification of Age, Residency, Social Security number	0.00%	38	0	0	38		
Authorization to work in US	0.00%	38	0	0	38		
Selective Services	0.00%	26	0	12	26		
Assessment	Error Rate	Yes	No	N/A	Total Y+N		
Assessment/reassessment documented in counselor notes including TABE, WIT, 68 Employability Development Plan and 08Comprehensive Objective							
Assessment is done	0.00%	38	0	0	38		
Notification of Equal Opportunity and Rights to Appeal signed and dated in file	0.00%	38	0	0	38		
Support Services	Error Rate	Yes	No	N/A	Total Y+N		
Support Services requested/updated documented & reconciled correctly and entered in TWIST, transportation, child care, post employment services, incentives, etc.	0.00%	5	0	33	5		
TWIST Data Entry	Error Rate	Yes	No	N/A	Total Y+N		
Cnotes are detailed and updated and reflect 2 way communication and are entered within 7 days	0.00%	38	0	0	38		
Employment Plan	Error Rate	Yes	No	N/A	Total Y+N		
Employment Plan is signed and up to date with activities/services that client is enrolled in	5.26%	36	2	0	38		
Financial	Error Rate	Yes	No	N/A	Total Y+N		
ITA/LON information in file	0.00%	27	0	11	27		

Internship or Employment Experience Agreement and WorkStation form in file	0.00%	8	0	30	8
Participation	Error Rate	Yes	No	N/A	Total Y+N
Participation hours are completed correctly and in file	4.00%	24	1	13	25
Performance outcome is documented in TWIST					
correctly with proper back up documentation	0.00%	13	0	25	13
Employment outcome is documented in TWIST			-		
correctly with proper back up documentation	0.00%	14	0	24	14

## Findings:

**Employment Plan:** Service Plan was not signed by the client. Attendance was not turned in to case manager.

#### **Corrective Action:**

Training should be provided to staff to ensure that Service Plans are completed and signed and that attendance is turned in timely.

#### **Board Recommendation:**

Documentation needs to be provided to the Board 10 days after Board meeting.

#### Child Care Committee

June 8, 2023

Action Item

Child Care Program Board Monitoring Reports for April and May

## **PURPOSE**

Provide an update on Child Care Program Monitoring and Oversight.

#### **DISCUSSION**

The following is a monitoring summary report for the Child Care program for April and May 2023.

#### **ACTION**

Recommendation: Approval and acknowledgement of the Contractors performance in Child care for April and May 2023. All items with an error rate of greater than 10% which are correctible will require Board follow up on corrective action.

Monitoring & Oversight Committee

June 8, 2023

#### Action Item

Child Care Program Board Monitoring Reports for April & May 2023 <a href="PURPOSE">PURPOSE</a>

Provide an update on Child Care Program Monitoring and Oversight.

#### **DISCUSSION**

The following is the report for April & May 2023 Child Care Monitoring:

Child Care Performance Review Summary									
Scope of Review	April & May								
Attribute	Total # of fi	30							
Eligibility	Error Rate	Yes	No	N/A	Total Y+N				
Documentation to determine residency	0.00%	30	0	0	30				
Documentation to determine age and citizenship	0.00%	30	0	30	30				
Client meets participation criteria (25/50) work or education	0.00%	30	0	30	30				
Full, Part, Blended care authorized on 2450 based on work/training status documented correctly	0.00%	30	0	30	. 30				
Proper documentation for all income sources verified, calculated and recorded correctly	10.00%	27	3	0	30				
Household composition documented correctly (2050, 2510)	0.00%	30	0	0	30				
Homeless: documentation to establish homelessness (residency information form)	0.00%	0	0	30	0				
Referral/Parent Fee	Error Rate	Yes	No	N/A	Total Y+N				
Was parent fee assessed correctly	13.33%	26	4	0	30				
Subsidy Amount recorded equals amount authorized	0.00%	0	0	0	0				
File Maintenance	Error Rate	Yes	No	N/A	Total Y+N				
2450 or 2450A correct	23.33%	26	4	0	30				
Pre/Re-application in file completed in the file with million \$ question answered	3.33%	29	1	0	30				
Parent Agreement to report Child Care Attendance	0.00%	30	0	0	30				
Parents Right to Appeal	0.00%	30	0	0	30				

Customer Awareness Form	0.00%	30	0	0	30
Documentation of disability screening	0.00%	30	0	0	30
Orientation to Complaint form	0.00%	30	0	0	30
Counselor notes entered in TWIST timely and with pertinent information	10.00%	27	3	0	30
Notification	Error Rate	Yes	No	N/A	Total Y+N
Notification letter sent of child Care Services					
Eligibility (20 days) with correct information	3.33%	29	1	0	30

## Eligibility:

Child Care Guide D-106: Family Income

Child Care Guide D-107.f: Income Documentation Requirements

Referral/Parent Fee:

D-107.g: Income Calculation Methodology

Child Care Guide D-107.f: Income Documentation Requirements

#### File Maintenance:

Child Care Guide D-1002: Enrollment Application for Child Care Services

Child Care Guide D-1004.a: Required Forms and Form Elements for Eligibility

Notification

Child Care Guide D-105: Determining the Family Size

#### **ACTION**

Approval and acknowledgement of the Contractor MRGDC performance for April & May 2023 in its role of monitoring Child Care Services program. All items with an error rate of greater than 10% which are correctible will require Board follow up on corrective action within 30 days.

## Monitoring & Oversight Committee

June 8, 2023

#### Information Item

Workforce Programs Report

#### **PURPOSE**

Provide the Board with an update of the Workforce Programs

#### **DISCUSSION**

1. Texas Workforce Commission March 2023 MPR:

The Monthly Performance Report (MPR) provides performance data which allows Boards to monitor performance targets for the contracted Program Year. Attached is the MPR for March 2023 which indicates the Board is at a 73.91%. Out of the 23 performance measures, the Contractor is meeting/exceeding 17 measures and 6 are with a negative performance. The following are the performance measures that are negative in performance (not meeting) for the **last six months** (October 2022– March 2023):

- Measurable Skills Gains Dislocated Worker
- Employed/Enrolled Q2 Post Exit Youth
- Credential Rate Youth
- Measurable Skills Gained Youth
- Employed/Enrolled Q2-Q4 Post Exit C&T

Report is also indicating the following measures are also with a negative performance rate:

Credential Rate C&T Participants

Also attached is the March 2023 YTD At-A-Glance Board Comparison.

**ACTION:** No action required.

#### **BOARD SUMMARY REPORT - CONTRACTED MEASURES**

Year-to-Date Performance Periods\*

BOARD NAME: MIDDLE RIO GRANDE

FINAL RELEASE
As Originally Published 5/5/2023

#### **MARCH 2023 REPORT**

	Status Summary		Positive nance (+P):	Meet Performan		With Negation		& MP							
	Contracted Measures		9	8		6	73.9	1%							
Source Notes	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	То
WIOA	Outcome Measures														
DOL-C	Employed Q2 Post Exit – Adult (DOL)	MP	99.55%	85.00%	85.00%	84.62%	87.50%	82.61%	22 26	92.31%	100.00%	57.14%		7/21	3/22
DOL-C	Employed Q4 Post Exit – Adult (DOL)	+P	114.69%	79.50%	79.50%	91.18%	76.00%	84.85%	31 34	100.00%	88.24%	92.31%		1/21	9/21
DOL-C	Median Earnings Q2 Post Exit – Adult (DOL)	+P	112.32%	\$9,800.00	\$9,800.00	\$11,007.38	\$10,275.00	\$7,287.00	n/a 19	\$11,007.38	\$4,327.47	\$17,087.50		7/21	3/22
DOL-C	Credential Rate – Adult (DOL)	+P	138.89%	72.00%	72.00%	100.00%	65.40%	83.30%	30 30	100.00%	100.00%	100.00%		1/21	9/21
DOL-C	Measurable Skills Gains - Adult (DOL)	MP	99.22%	76.80%	76.80%	76.20%	88.60%	70.40%	16 21					7/22	3/23
DOL-C	Employed Q2 Post Exit – DW (DOL)	+P	117.65%	85.00%	85.00%	100.00%	100.00%	85.00%	7 7	100.00%	100.00%	n/a		7/21	3/22
DOL-C	Employed Q4 Post Exit – DW (DOL)	MP	101.96%	85.00%	85.00%	86.67%	100.00%	80.56%	13 15	100.00%	75.00%	83.33%		1/21	9/21
DOL-C	Median Earnings Q2 Post Exit – DW (DOL)	+P	194.51%	\$9,400.00	\$9,400.00	\$18,283.93	\$9,697.72	\$7,795.36	n/a 7	\$22,997.82	\$5,845.89	n/a		7/21	3/22
DOL-C	Credential Rate – DW (DOL)	+P	117.65%	85.00%	85.00%	100.00%	100.00%	91.20%	15 15	100.00%	100.00%	100.00%		1/21	9/21
DOL-C	Measurable Skills Gains - DW (DOL)	-P	55.46%	83.30%	83.30%	46.20%	83.30%	77.30%	6 13					7/22	3/23
DOL-C	Employed/Enrolled Q2 Post Exit – Youth (DOL)	-P	89.19%	70.40%	70.40%	62.79%	71.93%	77.27%	54 86	58.33%	80.00%	100.00%		7/21	3/22
DOL-C	Employed/Enrolled Q4 Post Exit – Youth (DOL)	MP	90.96%	73.30%	73.30%	66.67%	70.91%	81.25%	56 84	50.00%	100.00%	66.67%		1/21	9/21
DOL-C	Median Earnings Q2 Post Exit – Youth (DOL)	MP	93.66%	\$3,200.00	\$3,200.00	\$2,997.11	\$2,764.59	\$4,009.01	n/a 35	\$3,230.31	\$2,179.00	\$1,349.60		7/21	3/22
DOL-C	Credential Rate – Youth (DOL)	-P	67.01%	48.20%	48.20%	32.30%	32.40%	100.00%	20 62	50.00%	100.00%	30.50%		1/21	9/21
DOL-C	Measurable Skills Gains - Youth (DOL)	-P	30.38%	82.30%	82.30%	25.00%	100.00%	80.00%	10 40					7/22	3/23
LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	MP	101.37%	68.10%	68.10%	69.03%	63.45%	60.95%	3,290 4,766	64.85%	66.91%	75.89%		7/21	3/22
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	-P	92.83%	83.40%	83.40%	77.42%	75.23%	73.74%	2,705 3,494	68.20%	76.14%	87.34%		1/21	9/21
LBB-K	Credential Rate – C&T Participants	-P	92.13%	70.90%	70.90%	65.32%	58.02%	86.60%	81 124	93.33%	96.67%	48.10%		1/21	9/21

<sup>1.</sup> Because of the nature of this measure (the lack of lag between going into the denominator and when it would be reasonable to achieve a gain), this data is often not meaningful until the last few months the Program Year.

Reemployment and Employer Engagement Measures

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

#### **BOARD SUMMARY REPORT - CONTRACTED MEASURES**

FINAL RELEASE
As Originally Published 5/5/2023

Year-to-Date Performance Periods\*

BOARD NAME: MIDDLE RIO GRANDE

**MARCH 2023 REPORT** 

Source Notes	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	То
Reemp	loyment and Employer Engagement N	/leasur	es												
TWC	Claimant Reemployment within 10 Weeks	MP	99.30%	60.00%	60.00%	59.58%	60.75%	62.01%	675 1,133	60.20%	59.09%			7/22	12/22
TWC	Employers Receiving Workforce Assistance from Boards or Self-Service	MP	96.28%	698	1,113	672	n/a	n/a	672 1					10/22	3/23
Progra	m Participation Measures														
TWC	Choices Full Engagement Rate - All Family Total	+P	121.12%	50.00%	50.00%	60.56%	39.86%	4.08%	4 8	65.55%	55.56%			10/22	3/23
TWC	Avg # Children Served Per Day - Comb. (Oct-Mar)	+P	116.87%	1,328	1,328	1,552	n/a	n/a	201,763 130					10/22	3/23
TWC	Avg # Children Served Per Day - Combined	+P	116.87%	1,328	1,390	1,552	1,494	1,493	201,763 130	1,592	1,512			10/22	3/23

## AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE
As Originally Published 5/5/2023

## **MARCH 2023 REPORT**

Green = +P White = MP Yellow = MP but At Risk Red = -P

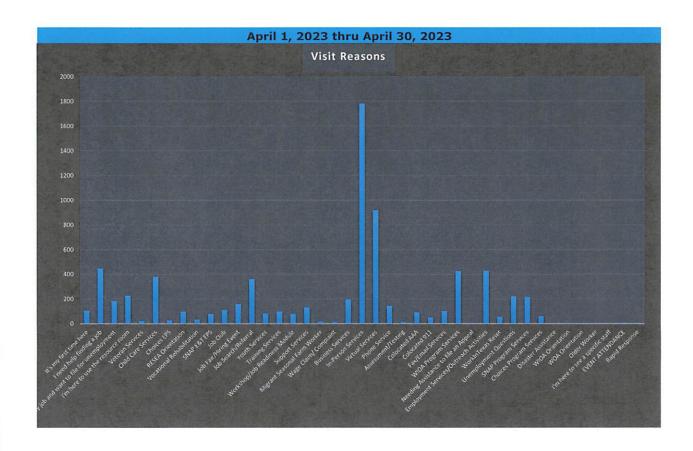
	WIOA Outcome Measures															
			Adult					DW			Youth					
Board	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/ Enrolled Q2 Post-Exit	Employed/ Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	
Alamo	104.78%	101.36%	117.68%	105.67%	100.81%	106.08%	99.74%	116.92%	87.29%	57.95%	99.13%	103.27%	93.97%	101.94%	99.16%	
Borderplex	106.04%	99.76%	130.18%	117.15%	104.69%	65.95%	85.39%	111.21%	107.07%	121.01%	112.75%	115.54%	119.79%	123.12%	121.61%	
Brazos Valley	93.60%	85.90%	109.28%	113.48%	101.56%	99.19%	107.22%	73.29%	102.59%	68.96%	120.20%	118.43%	109.56%	60.02%	74.24%	
Cameron	103.86%	104.30%	112.07%	105.44%	105.02%	95.59%	101.24%	85.74%	114.94%	117.65%	105.76%	97.42%	124.53%	107.44%	89.92%	
Capital Area	102.60%	105.89%	94.35%	102.52%	82.68%	110.05%	85.15%	108.13%	89.65%	69.48%	112.80%	122.67%	167.95%	105.04%	49.67%	
Central Texas	100.08%	111.07%	94.99%	111.74%	85.71%	105.81%	102.05%	105.45%	93.86%	76.66%	113.22%	102.84%	103.59%	31.57%	25.46%	
Coastal Bend	108.75%	96.71%	107.83%	103.05%	69.97%	111.16%	95.65%	130.05%	101.38%	83.42%	99.39%	110.20%	112.52%	96.06%	64.70%	
Concho Valley	86.95%	105.80%	131.94%	83.23%	81.86%	98.04%	122.85%	140.40%	112.24%	78.47%	101.46%	116.61%	189.79%	86.21%	39.29%	
Dallas	102.31%	104.84%	97.57%	101.10%	82.60%	107.33%	109.22%	111.70%	99.88%	60.92%	113.15%	108.28%	125.43%	112.66%	75.66%	
Deep East	108.96%	122.42%	83.92%	106.97%	88.02%	116.24%	117.25%	93.19%	120.98%	78.47%	99.98%	119.33%	91.89%	87.28%	87.42%	
East Texas	96.14%	99.80%	118.52%	107.09%	70.45%	104.51%	96.94%	95.71%	91.53%	74.94%	108.32%	118.36%	124.38%	121.99%	75.94%	
Golden Crescent	112.52%	109.58%	117.89%	116.45%	75.00%	96.77%	108.60%	109.90%	106.94%	95.01%	110.48%	101.39%	143.50%	207.47%	71.91%	
Gulf Coast	106.15%	105.43%	96.93%	97.56%	69.59%	100.76%	105.52%	109.84%	96.48%	67.43%	99.47%	104.78%	128.83%	97.85%	71.12%	
Heart of Texas	82.91%	93.09%	52.94%	94.56%	97.44%	83.05%	111.93%	107.76%	101.11%	83.90%	87.87%	106.59%	101.26%	115.98%	58.35%	
Lower Rio	89.60%	104.42%	142.86%	114.61%	63.28%	89.51%	94.72%	111.72%	110.24%	79.88%	107.91%	108.74%	137.69%	107.48%	68.31%	
Middle Rio	99.55%	114.69%	112.32%	138.89%	99.22%	117.65%	101.96%	194.51%	117.65%	55.46%	89.19%	90.96%	93.66%	67.01%	30.38%	
North Central	106.51%	106.13%	111.03%	100.76%	98.86%	101.90%	104.89%	108.91%	86.68%	99.16%	121.55%	113.54%	88.46%	99.27%	84.87%	
North East	95.76%	110.39%	92.53%	102.96%	78.98%	97.19%	91.24%	115.24%	91.82%	92.71%	114.38%	115.74%	141.63%	155.66%	93.75%	
North Texas	81.24%	81.51%	97.84%	104.26%	49.35%	101.96%	94.12%	119.98%	117.65%	58.16%	55.30%	100.00%	58.77%	120.05%	15.19%	
Panhandle	101.90%	98.08%	102.39%	98.35%	74.08%	96.47%	108.21%	106.31%	91.88%	81.09%	100.21%	100.54%	194.90%	109.72%	83.13%	
Permian Basin	116.93%	97.22%	80.23%	96.03%	87.34%	104.28%	98.49%	149.37%	92.94%	98.46%	103.31%	125.74%	148.42%	103.73%	89.59%	
Rural Capital	81.53%	105.93%	121.47%	114.09%	90.84%	104.81%	112.08%	97.94%	112.71%	84.03%	104.25%	120.88%	123.44%	107.09%	56.58%	
South Plains	108.60%	121.07%	120.52%	89.29%	96.35%	104.58%	104.58%	98.28%	102.94%	90.47%	95.32%	70.31%	176.07%	95.56%	63.18%	
South Texas	106.45%	126.20%	122.29%	118.20%	71.88%	107.85%	109.98%	91.04%	117.65%	44.12%	97.54%	94.34%	77.29%	120.05%	71.81%	
Southeast	115.74%	100.82%	125.77%	75.65%	131.33%	92.79%	102.46%	112.12%	72.74%	60.08%	104.64%	108.28%	81.66%	87.32%	107.91%	
Tarrant	100.92%	91.54%	127.75%	74.89%	110.71%	103.05%	97.44%	110.08%	83.42%	96.68%	104.35%	113.95%	122.02%	92.78%	110.06%	
Texoma	95.86%	110.39%	130.39%	106.15%	81.22%	69.60%	107.48%	106.82%	106.94%	117.65%	94.26%	105.00%	129.00%	138.47%	56.74%	
West Central	97.59%	93.73%	81.67%	117.55%	105.88%	101.80%	106.26%	172.74%	117.65%	125.00%	90.29%	111.06%	58.73%	165.98%	26.97%	
+P	3	7	15	9	2	4	4	13	9	4	8	13	17	10	2	
MP	20	19	9	15	10	20	22	13	14	6	17	14	6	12	3	
-P	5	2	4	4	16	4	2	2	5	18	3	1	5	6	23	
% MP & +P	82%	93%	86%	86%	43%	86%	93%	93%	82%	36%	89%	96%	82%	79%	18%	
From	7/21	1/21	7/21	1/21	7/22	7/21	1/21	7/21	1/21	7/22	7/21	1/21	7/21	1/21	7/22	
То	3/22	9/21	3/22	9/21	3/23	3/22	9/21	3/22	9/21	3/23	3/22	9/21	3/22	9/21	3/23	

## **MARCH 2023 REPORT**

Green = +P	White = MP	Yellow = MP but At Risk	Red = -P	

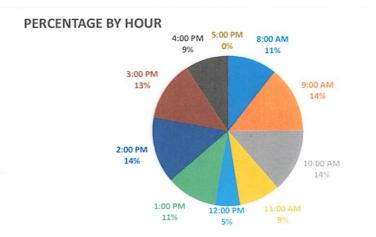
		come Measu		Reemploy Empl	oyer	Partic	ipation	Total Measur			ures
Board	Employed/ Enrolled Q2 Post-Exit	Employed/ Enrolled Q2- Q4 Post-Exit	Credential Rate	Engag Claimant ReEmploy- ment within 10 Weeks	Employers Rcvg Wkfc Asst Fm Bds or Self Svc	Choices Full Engagement Rate	Average # Children Served Per Day- Combined 10/22-3/23 YTD-Only)	+P	MP	-P	% MF & +P
Alamo	99.37%	105.07%	91.76%	94.57%	103.27%	118.84%	102.86%	4	14	4	82%
Borderplex	97.71%	103.09%	125.95%	93.41%	106.42%	126.40%	105.77%	13	6	3	86%
Brazos Valley	92.95%	102.19%	76.12%	108.25%	79.67%	93.68%	98.52%	4	9	9	59%
Cameron	106.26%	101.02%	126.35%	101.57%	103.36%	125.30%	127.58%	8	12	2	91%
Capital Area	99.05%	103.79%	94.22%	90.73%	88.64%	91.28%	100.80%	4	9	9	59%
Central Texas	100.73%	101.37%	81.17%	103.29%	84.13%	105.96%	106.39%	5	11	6	73%
Coastal Bend	101.28%	102.99%	99.45%	104.67%	111.79%	121.32%	93.51%	6	12	4	82%
Concho Valley	106.80%	104.41%	96.97%	110.62%	80.65%	117.22%	96.71%	9	6	7	68%
Dallas	99.84%	102.53%	111.40%	90.99%	96.98%	108.64%	103.60%	6	12	4	82%
Deep East	101.53%	103.02%	118.22%	99.55%	109.37%	111.32%	102.68%	8	9	5	77%
East Texas	102.03%	103.60%	100.75%	112.73%	105.88%	85.34%	95.88%	6	12	4	82%
Golden Crescent	108.75%	106.47%	107.00%	98.13%	93.16%	150.00%	92.65%	10	8	4	82%
Gulf Coast	97.84%	102.87%	98.29%	98.05%	79.14%	115.42%	101.79%	2	16	4	82%
Heart of Texas	104.90%	104.78%	92.74%	110.18%	96.65%	116.98%	113.67%	5	10	7	68%
Lower Rio	104.71%	100.31%	125.44%	108.23%	102.04%	139.78%	112.91%	9	8	5	77%
Middle Rio	101.37%	92.83%	92.13%	99.30%	96.28%	121.12%	116.87%	8	8	6	73%
North Central	97.50%	104.59%	95.97%	92.53%	119.06%	123.80%	77.06%	5	12	5	77%
North East	93.86%	102.96%	116.05%	98.62%	141.86%	111.36%	111.92%	10	10	2	91%
North Texas	101.56%	103.83%	125.15%	105.77%	92.87%	105.54%	89.51%	6	7	9	59%
Panhandle	104.02%	102.79%	116.52%	110.88%	100.70%	127.40%	100.74%	4	15	3	86%
Permian Basin	102.54%	102.15%	101.82%	111.72%	93.98%	121.46%	107.50%	7	11	4	82%
Rural Capital	101.50%	106.67%	123.09%	93.12%	79.88%	127.32%	109.74%	10	7	5	77%
South Plains	104.52%	103.15%	106.57%	114.42%	104.55%	86.94%	110.35%	6	12	4	82%
South Texas	101.26%	97.25%	141.04%	98.87%	128.85%	121.12%	98.19%	8	10	4	82%
Southeast	105.43%	103.11%	80.97%	109.33%	116.50%	92.94%	116.20%	8	7	7	68%
Tarrant	98.80%	103.13%	79.31%	96.22%	90.91%	89.60%	110.29%	7	10	5	77%
Texoma	99.02%	105.08%	123.81%	95.82%	104.61%	115.32%	114.66%	9	10	3	86%
West Central	91.47%	102.31%	121.68%	124.97%	106.18%	118.96%	105.46%	11	7	4	82%
+P	4	4	14	11	9	22	14		1	98	
MP	21	23	6	11	9	0	10		2	280	
-P	3	1	. 8	6	10	6	4		1	38	
% MP & +P	89%	96%	71%	79%	64%	79%	86%		7	8%	
From	7/21	1/21	1/21	7/22	10/22	10/22	10/22		F	rom	
То	3/22	9/21	9/21	12/22	3/23	3/23	3/23			То	

Visit Reason	Total
It's my first time here	106
I need help finding a job	446
I lost my job and want to file for unemployment	184
I'm here to use the resource room	226
Veteran Services	25
Child Care Services	381
Choices EPS	27
RESEA Orientation	98
Vocational Rehabilitation	33
SNAP E&T EPS	79
Job Club	110
Job Fair/Hiring Event	158
Job Search/Referral	361
Youth Services	83
Training Services	97
Workshop/Job Readiness Module	77
Support Services	130
Migrant Seasonal Farm Worker	18
Wage Claim/ Complaint	14
Business Services	195
In-Person Services	1783
Virtual Services	920
Phone Service	143
Assessment/Testing	14
Colocated AAA	90
Colocated 911	50
Fax/Email Services	101
WIOA Program Services	424
Needing Assistance to file an Appeal	4
Employment Services/Outreach Activities	428
WorkInTexas Reset	54
Unemployment Questions	220
SNAP Program Services	213
Choices Program Services	58
Disaster Assistance	2
WIOA Orientation	4
WOA Orientation	5
Older Worker	3
I'm here to see a specific staff	3
EVENT ATTENDANCE	8
Rapid Response	5
Total Visit Reasons	7380



Start Date: April 1,	2023
End Date: April 30,	2023

Hour of Day	Individuals	Percent
8:00 AM	783	10.619
9:00 AM	1054	14.289
10:00 AM	1012	13.719
11:00 AM	655	8.889
12:00 PM	394	5.349
1:00 PM	803	10.889
2:00 PM	1047	14.199
3:00 PM	950	12.879
4:00 PM	677	9.179
5:00 PM	4	0.059
Hour of Day	Individuals	Percent
Total:		100.009



Region/Lwia: Middle Rio Grande WF Board

Office: 248 WF Sol MRG Uvalde,249 WF Sol MRG Eagle Pass,252 WF Sol MRG Carrizo Springs,259 WF Sol MRG Cotulla,275 WF Sol MRG Crystal City,276 WF Sol MRG Del Rio
Start Date: 04/01/2023

End Date: 04/30/2023

LWDB	Middle R bard	io Grande Wo	rktorce	
State Reason Code	Office	Reason Code Total Per Office	Reason Code Total	
	248 WF Sol MRG Uvalde	7	TOTAL	
	249 WF Sol MRG Eagle Pass	66		
	252 WF Sol MRG Carrizo Springs	5		
It's my first time here.	275 WF Sol MRG Crystal City	0	106	
	259 WF Sol MRG Cotulla	24		
	276 WF Sol MRG Del Rio	4		
	248 WF Sol MRG Uvalde	34		
	249 WF Sol MRG Eagle Pass	342		
	252 WF Sol MRG Carrizo Springs	40	446	
I need help finding a job	275 WF Sol MRG Crystal City	16		
	259 WF Sol MRG Cotulla	5		
	276 WF Sol MRG Del Rio	9		
		3	37.037.32	
	248 WF Sol MRG Uvalde	7		
	249 WF Sol MRG Eagle Pass	172		
I lost my job and want to file for unemployment	252 WE Sol MRG Carrizo Springs	0		
	275 WF Sol MRG Crystal City	4	184	
	259 WF Sol MRG Cotulla	1		
	276 WF Sol MRG Del Rio	0		
	248 WF Sol MRG Uvalde	66		
	249 WF Sol MRG Eagle Pass	21		
	252 WF Sol MRG Carrizo Springs	64		
I'm here to use the resource room	275 WF Sol MRG Crystal City	8	226	
	259 WF Sol MRG Cotulla	27		
	276 WF Sol MRG Del Rio			
		40	W. Carlotte	
	248 WF Sol MRG Uvalde	1 0		
	249 WF Sol MRG Eagle Pass	0		
	252 WF Sol MRG Carrizo Springs	9		
Veteran Services		1	25	
	275 WF Sol MRG Crystal City	0		
	259 WF Sol MRG Cotulla	0		
	276 WF Sol MRG Del Rio	15		
	248 WF Sol MRG Uvalde	104		
	249 WF Sol MRG Eagle Pass	118		

1	252 WF Sol MRG Carrizo Springs				
Child Care Services	275 WF Sol MRG Crystal City	1	381		
	259 WF Sol MRG Cotulla	4			
	276 WF Sol MRG Del Rio	0			
	270 VI GOTWING DEFINIO	154			
	248 WF Sol MRG Uvalde				
	249 WF Sol MRG Eagle Pass	7			
	252 WF Sol MRG Carrizo Springs	0			
Choices EPS	275 WF Sol MRG Crystal City	0	27		
	259 WF Sol MRG Cotulla	0			
	276 WF Sol MRG Del Rio	20			
	2.0 VII COLINICO DOLLIO	20			
	248 WF Sol MRG Uvalde	5			
	249 WF Sol MRG Eagle Pass	66			
	252 WF Sol MRG Carrizo Springs	0			
RESEA Orientation	275 WF Sol MRG Crystal City		98		
	259 WF Sol MRG Cotulia	0			
	276 WF Sol MRG Del Rio	25			
		23			
	248 WF Sol MRG Uvalde	8			
	249 WF Sol MRG Eagle Pass	8			
	252 WF Sol MRG Carrizo Springs	0			
Vocational Rehabilitation	275 WF Sol MRG Crystal City	0	33		
	259 WF Sol MRG Cotulla	0			
	276 WF Sol MRG Del Rio	17			
		<u>+′1</u> _			
	248 WF Sol MRG Uvalde	29			
	249 WF Sol MRG Eagle Pass	23			
	252 WF Sol MRG Carrizo Springs	4			
SNAP E&T EPS	275 WF Sol MRG Crystal City	13	79		
	259 WF Sol MRG Cotulia	9			
	276 WF Sol MRG Del Rio	1			
1	248 WF Sol MRG Uvalde	17	·····		
	249 WF Sol MRG Eagle Pass	61			
	252 WF Sol MRG Carrizo Springs	4			
Job Club	275 WF Sol MRG Crystal City	0	110		
	259 WF Sol MRG Cotulla	0			
	276 WF Sol MRG Del Rio	28			
	248 WF Sol MRG Uvalde	1			
	249 WF Sol MRG Eagle Pass	156			
igh Fabilities Frank	252 WF Sol MRG Carrizo Springs	1	158		
Job Fair/ Hiring Event	275 WF Sol MRG Crystal City	0	139		
	259 WF Sol MRG Cotulia	0			
	276 WF Sol MRG Del Rio	0	_		
	248 WF Sol MRG Uvalde	61			
	249 WF Sol MRG Eagle Pass	45			

279 WF Sol MIRG Cotulia		252 WF Sol MRG Carrizo Springs	77	
259 WF Sol MRG Cotulia	Job Search/ Referral	275 WF Sol MRG Crystal City	37	361
Youth Services		259 WF Sol MRG Cotulla	1	
Youth Services    249 WF Sol MRG Eagle Pass   59   252 WF Sol MRG Carrizo Springs   0   275 WF Sol MRG Carrizo Springs   0   275 WF Sol MRG Cotulia   0   0   276 WF Sol MRG Cotulia   0   0   276 WF Sol MRG Cotulia   0   0   0   0   0   0   0   0   0		276 WF Sol MRG Del Rio	140	
Youth Services    249 WF Sol MRG Eagle Pass   59   252 WF Sol MRG Carrizo Springs   0   275 WF Sol MRG Carrizo Springs   0   276 WF Sol MRG Del Rio   2   2   2   2   2   2   2   2   2			•	
Youth Services		248 WF Sol MRG Uvalde	22	
Youth Services		249 WF Sol MRG Eagle Pass	59	
275 WF Sol MRG Cotulia	Vestle Osmilas	252 WF Sol MRG Carrizo Springs	0	
276 WF Sol MRG Del Rio   2   2   2   2   2   2   2   2   2	Youth Services	275 WF Sol MRG Crystal City	0	83
248 WF Sol MRG Uvalde   91		259 WF Sol MRG Cotulla	0	
Training Services    249 WF Sol MRG Eagle Pass   1		276 WF Sol MRG Del Rio	2	
Training Services    249 WF Sol MRG Eagle Pass   1				
Training Services   252 WF Sol MRG Carrizo Springs   0   275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotulla   2   276 WF Sol MRG Del Rio   3   3   3   3   3   3   3   3   3		248 WF Sol MRG Uvalde	91	
275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotulla   2   276 WF Sol MRG Del Rio   3   3   3   3   3   3   3   3   3		249 WF Sol MRG Eagle Pass	1	
275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotulla   2   276 WF Sol MRG Del Rio   3   3   3   3   3   3   3   3   3	Training Comissa	252 WF Sol MRG Carrizo Springs	0	07
276 WF Sol MRG Del Rio   3   276 WF Sol MRG Del Rio   3   3   3   3   3   3   3   3   3	raining Services	275 WF Sol MRG Crystal City	0	97
248 WF Sol MRG Uvalde		259 WF Sol MRG Cotulla	2	
249 WF Sol MRG Eagle Pass   56   252 WF Sol MRG Carrizo Springs   3   275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotulla   0   276 WF Sol MRG Del Rio   7   7   1   1   1   1   1   1   1   1		276 WF Sol MRG Del Rio		
249 WF Sol MRG Eagle Pass   56   252 WF Sol MRG Carrizo Springs   3   275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotulla   0   276 WF Sol MRG Del Rio   7   7   1   1   1   1   1   1   1   1				
252 WF Sol MRG Carrizo Springs   3   275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotulla   0   276 WF Sol MRG Del Rio   7     104     248 WF Sol MRG Bagle Pass   2   252 WF Sol MRG Carrizo Springs   1   130   275 WF Sol MRG Cotulla   1   275 WF Sol MRG Cotulla   1   276 WF Sol MRG Del Rio   22   259 WF Sol MRG Del Rio   22   259 WF Sol MRG Del Rio   22   259 WF Sol MRG Bagle Pass   1   276 WF Sol MRG Del Rio   22   259 WF Sol MRG Bagle Pass   1   276 WF Sol MRG Bagle		248 WF Sol MRG Uvalde	11	
275 WF Sol MRG Crystal City		249 WF Sol MRG Eagle Pass	56	
275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotulla   0   0   0   0   0   0   0   0   0		252 WF Sol MRG Carrizo Springs	3	
259 WF Sol MRG Cotulla	Workshop/Job Readiness Module	275 WF Sol MRG Crystal City		77
248 WF Sol MRG Del Rio   7		259 WF Sol MRG Cotulla		
249 WF Sol MRG Eagle Pass   2   252 WF Sol MRG Carrizo Springs   1   1   275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotulia   1   276 WF Sol MRG Del Rio   22   248 WF Sol MRG Uvalde   2   249 WF Sol MRG Eagle Pass   11   275 WF Sol MRG Eagle Pass   11   275 WF Sol MRG Eagle Pass   11   275 WF Sol MRG Corrigo Sorings   10   10   10   10   10   10   10   1		276 WF Sol MRG Del Rio		
249 WF Sol MRG Eagle Pass   2   252 WF Sol MRG Carrizo Springs   1   1   275 WF Sol MRG Crystal City   0   259 WF Sol MRG Cotuila   1   276 WF Sol MRG Del Rio   22   248 WF Sol MRG Uvalde   2   249 WF Sol MRG Eagle Pass   11   275 WF Sol MRG Eagle Pass   11   275 WF Sol MRG Eagle Pass   11   275 WF Sol MRG Corrigo Sorings   10   10   10   10   10   10   10   1			<u>'</u>	
252 WF Sol MRG Carrizo Springs   1   130     275 WF Sol MRG Crystal City   0     259 WF Sol MRG Cotulla   1   276 WF Sol MRG Del Rio   22       248 WF Sol MRG Uvalde   2   249 WF Sol MRG Eagle Pass   11   275 WF Sol MRG Eagle Pass   11   275 WF Sol MRG Carrizo Springs   130		248 WF Sol MRG Uvalde	104	
275 WF Sol MRG Crystal City		249 WF Sol MRG Eagle Pass	2	
259 WF Sol MRG Cotulia 1 276 WF Sol MRG Del Rio 22  248 WF Sol MRG Uvalde 2 249 WF Sol MRG Eagle Pass 11		252 WF Sol MRG Carrizo Springs	1	
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259 WF Sol MRG Cotulla 0		259 WF Sol MRG Cotulla		
276 WF Sol MRG Del Rio 7		276 WF Sol MRG Del Rio		
248 WF Sol MRG Uvalde 68		248 WF Sol MRG Uvalde	68	
249 WF Sol MRG Eagle Pass 3		2424450 14450 5 1 5		

	252 WF Sol MRG Carrizo Springs	47	
Business Services	275 WF Sol MRG Crystal City	47	195
	259 WF Sol MRG Cotulia	5	
	276 WF Sol MRG Del Rio	16	
	270 VII COI WING BEI NO	56	
	248 WF Sol MRG Uvalde	205	
	249 WF Sol MRG Eagle Pass	305	
	252 WF Sol MRG Carrizo Springs	744	
In-Person Services	202 Wir Gorwing Carried Opinings	122	1783
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	259 WF Sol MRG Cotulia	62	
	276 WF Sol MRG Del Rio	458	
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	248 WF Sol MRG Uvalde	157	
	249 WF Sol MRG Eagle Pass	201	
	252 WF Sol MRG Carrizo Springs	217	
Virtual Services	275 WF Sol MRG Crystal City	60	920
	259 WF Sol MRG Cotulla	2	
	276 WF Sol MRG Del Rio	283	
		283	
	248 WF Sol MRG Uvalde	0	-
	249 WF Sol MRG Eagle Pass	120	
	252 WF Sol MRG Carrizo Springs		
Phone Service	275 WF Sol MRG Crystal City	18	143
	259 WF Sol MRG Cotulia	2	
	276 WF Sol MRG Del Rio	2	
	276 WF Soi WRG Dei Rio	1	
	248 WF Sol MRG Uvalde		
		8	
	249 WF Sol MRG Eagle Pass	0	
Assessment/Testing	252 WF Sol MRG Carrizo Springs 275 WF Sol MRG Crystal City	0	14
· ·	259 WF Sol MRG Cotulla		
	276 WF Sol MRG Del Rio	0	
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	248 WF Sol MRG Uvalde	ام	
	249 WF Sol MRG Eagle Pass	0	
	252 WF Sol MRG Carrizo Springs	64 24	
Colocated AAA	275 WF Sol MRG Carrizo Springs		90
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	276 WF Sol MRG Del Rio	1	
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L	248 WF Sol MRG Uvalde	امه	
	249 WF Sol MRG Eagle Pass	11	
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Colocated 911		17	50
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	259 WF Sol MRG Cotulla	0	
	276 WF Sol MRG Del Rio	10	
	248 WF Sol MRG Uvalde	23	
	249 WF Sol MRG Eagle Pass	32	

Fax/Email Services	252 WF Sol MRG Carrizo Springs	15	101	
1 ax/Littail Services	275 WF Sol MRG Crystal City	6	101	
	259 WF Sol MRG Cotulla	13		
	276 WF Sol MRG Del Rio	12		
	248 WF Sol MRG Uvalde	129		
	249 WF Sol MRG Eagle Pass	100		
	252 WF Sol MRG Carrizo Springs	2		
WIOA Program Services	275 WF Sol MRG Crystal City	33	424	
	259 WF Sol MRG Cotulla	0		
	276 WF Sol MRG Del Rio	159		
		139		
	248 WF Sol MRG Uvalde			
	249 WF Sol MRG Eagle Pass	1		
		2		
Needing Assistance to file an Appeal	252 WF Sol MRG Carrizo Springs 275 WF Sol MRG Crystal City	1	4	
	259 WF Sol MRG Cotulia	0		
	276 WF Sol MRG Del Rio	0		
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	248 WF Sol MRG Uvalde	5		
	249 WF Sol MRG Eagle Pass	239		
Employment Services/Outreach Activities	252 WF Sol MRG Carrizo Springs	151	428	
Employment Services/Outreach Activities	275 WF Sol MRG Crystal City	31	420	
	259 WF Sol MRG Cotulla	1		
	276 WF Sol MRG Del Rio	1		
	248 WF Sol MRG Uvalde	19		
	249 WF Sol MRG Eagle Pass	6		
	252 WF Sol MRG Carrizo Springs	8		
WorkInTexas Password Reset	275 WF Sol MRG Crystal City	11	54	
	259 WF Sol MRG Cotulla	4		
	276 WF Sol MRG Del Rio	6		
	248 WF Sol MRG Uvalde	26		
	249 WF Sol MRG Eagle Pass	165		
	252 WF Sol MRG Carrizo Springs			
Unemployment Questions	275 WF Sol MRG Crystal City	7	220	
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	259 WF Sol MRG Cotulia	5		
	276 WF Sol MRG Del Rio	8		
	040 145 0-1450 11-4-1			
	248 WF Sol MRG Uvalde	62		
	249 WF Sol MRG Eagle Pass	115		
SNAP Program Services	252 WF Sol MRG Carrizo Springs	2	213	
Olivii i logiaili ocivioco	275 WF Sol MRG Crystal City	7		
	259 WF Sol MRG Cotulia	1		
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•	275 WF Sol MRG Crystal City	0	
	259 WF Sol MRG Cotulla	0	
	276 WF Sol MRG Del Rio	24	
	248 WF Sol MRG Uvalde	2	
	249 WF Sol MRG Eagle Pass	0	
Diameter Assistance	252 WF Sol MRG Carrizo Springs	0	_
Disaster Assistance	275 WF Sol MRG Crystal City	0	2
	259 WF Sol MRG Cotulla	0	
	276 WF Sol MRG Del Rio	0	
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	248 WF Sol MRG Uvalde	1	
	249 WF Sol MRG Eagle Pass	2	
	252 WF Sol MRG Carrizo Springs		
WIOA Orientation	275 WF Sol MRG Crystal City	1	4
	259 WF Sol MRG Cotulla	0	
	276 WF Sol MRG Del Rio	0	
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	248 WF Sol MRG Uvalde		
	249 WF Sol MRG Eagle Pass	1	
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WOA Orientation	252 WF Sol MRG Carrizo Springs	1	5
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	259 WF Sol MRG Cotulla	0	
	276 WF Sol MRG Del Rio	1	
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	248 WF Sol MRG Uvalde	0	
	249 WF Sol MRG Eagle Pass	3	
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Oldor Works	275 WF Sol MRG Crystal City	0	•
	259 WF Sol MRG Cotulia	0	
	276 WF Sol MRG Del Rio	0	
	248 WF Sol MRG Uvalde	0	
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	276 WF Sol MRG Del Rio	0	
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	248 WF Sol MRG Uvalde	ا ا	
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	249 WF Sol MRG Eagle Pass	0	
<b>-</b>	252 WF Sol MRG Carrizo Springs	0	
Event Attendance	275 WF Sol MRG Crystal City	6	8
	259 WF Sol MRG Cotulla	0	Ì
	276 WF Sol MRG Del Rio	1	
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	248 WF Sol MRG Uvalde	0	
	249 WF Sol MRG Eagle Pass	0	
Rapid Response	252 WF Sol MRG Carrizo Springs	5	_
	275 WF Sol MRG Crystal City	0	5
	259 WF Sol MRG Cotulla	0	
	276 WF Sol MRG Del Rio	0	
			7380

## Monitoring & Oversight Committee

June 8, 2023

#### Student HireAbility Navigator

#### **BACKGROUND**

The Student Hireability Navigator (SHN) serves as a resource in the Middle Rio Grande Region to support, expand, and enhance the provision of pre-employment transition services that are provided by Vocational Rehabilitation Services (VR) for students with disabilities from 14-22 years of age.

#### **DISCUSSION**

The SHN will continue to build and sustain collaborative partnerships with the school districts, colleges, Vocational Rehabilitation, workforce staff, employers and all other entities to improve the quality of services for the students.

#### COLLABORATION

Working collaboratively with Vocational Rehabilitation Counselor, Regional VR, SHN mentor, other mentorship partners, Education Service Centers, school districts, community partner organizations, employers.

#### **Collaborative events include:**

- April 3, 2023 Student HireAbility Navigator Monthly Meeting
- April 4, 2023 Meeting with Crystal City High School Counseling/Special Ed Dept. with Education Outreach Specialist, Katrina Garcia
- April 5, 2023 Leakey Virtual Center Visit
- April 6, 2023 Cotulla High School 504 Student Presentation
- April 6, 2023 Knippa ISD meeting with SPED/504 staff and administration
- April 11, 2023 Leakey Chamber of Commerce Meeting
- April 12, 2023 Uvalde College and Career Expo

- April 12, 2023 Nueces Canyon Healthy Families Cohort Monthly Meeting
- April 13, 2023 PFS Group Job Fair
- April 13, 2023 Tranfr VR WFS Middle Rio Meeting
- April 13, 2023 Board Meeting
- April 14, 2023 Carrizo Springs High School SPED/504 Meeting with staff and students
- April 17, 2023 Summer Earn and Learn Check-In
- April 17, 2023 Leakey ISD SPED/504 Meeting
- April 18, 2023 Underserved Communities Homeless & Transition Services
- April 19, 2023 Regional Student HireAbility Navigator Meeting
- April 20, 2023 Eagle Pass ISD/Region 20/VR/EOS/SHN Planning Meeting
- April 21, 2023 La Pryor ISD Meeting with Superintendent
- April 24, 2023 Carrizo Springs High School Student Presentation
- April 24, 2023 SHN Mentorship Meeting
- April 24, 2023 ACE Uvalde High School Job Fair
- April 26, 2023 Rocksprings ISD Meeting with Superintendent
- April 27, 2023 Nueces Canyon ISD Meeting with Superintendent
- April 28, 2023 Brackett ISD Meeting with Superintendent
- May 1-2, 2023 TWC Conference
- May 3, 2023 Eagle Pass High School Charting the Course Region 20 Transition Presentation
- May 3, 2023 CC Winn High School Charting the Course Region 20 Transition Presentation
- May 5, 2023 Carrizo Springs High School Career/College Signing Day
- May 9, 2023 Cotulla High School CTE Fair
- May 9, 2023 TEAM REAL Community Meeting in Leakey
- May 10, 2023 SHN Mentorship Meeting
- May 10, 2023 Nueces Canyon Healthy Families Cohort Monthly Meeting
- May 11, 2023 Tranfr VR WFS Middle Rio Meeting
- May 11, 2023 MRG SEAL 2023 Planning Meeting
- May 12, 2023 Eagle Pass High School VR Exploration Presentation
- May 15, 2023 SEAL Check-In Meeting
- May 15, 2023 Food Handling & Safety Course Presentation/SWTJC/VR/UHS SPED
- May 16, 2023 MRG Youth Team Planning Meeting
- May 17, 2023 Region 15 CTE Director Meeting
- May 17, 2023 Regional SHN Meeting
- May 18, 2023 LPISD SPED/Counselor Phone Meeting
- May 18, 2023 Meeting with Juvenile Probation
- May 19, 2023 La Pryor High School Career/Decision Day

- May 22, 2023 Eagle Pass High School SPED VR Goggle Presentation
- May 23, 2023 MRG SEAL Planning Meeting
- May 24, 2023 CC Winn High School VR/Technical Career Presentation/VR Goggles
- May 24, 2023 CC Winn HS SPED Planning Meeting
- May 25, 2023 VR Regional National Disability Employee Awareness Month Event Planning Meeting
- May 26, 2023 Underserved Communities Meeting with Chief of Juvenile Probation
- May 27, 2023 Underserved Communities Homeless and Transition Services Meeting
- May 27, 2023 SHN Mentorship Meeting
- May 27, 2023 Migrant Population Student VR Exploration/VR Services Presentation

#### **ACTION**

None.

## Monitoring & Oversight Committee

June 8, 2023

**Education Outreach Specialist** 

#### **BACKGROUND**

The Education Outreach Specialist (EOS) serves as a resource for middle schools and high schools in the Middle Rio Grande Region to educate, expand, and enhance the provision of post-secondary education services for students from 12-22 years of age.

#### **DISCUSSION**

The EOS will continue to provide students with information about educational opportunities, local labor market demand, career information, and available workforce services to help them make sound career decisions after graduation. EOS will continue to build and sustain collaborative partnerships with the school districts, colleges, Vocational Rehabilitation, Student Hirability Navigator, workforce staff, employers and all other entities to improve the quality of services for the students.

#### **COLLABORATION**

Working collaboratively with Eagle Pass ISD, Carrizo Springs CISD, Crystal City ISD, Cotulla ISD, Leakey ISD, and Uvalde ISD to provide services to the High Schools and Junior High Schools in their districts.

EOS is housed at CC Winn High School with an office located at the Frank Chisom Career Center. EOS also has a workspace at the career center at Eagle Pass High School.

## **Collaborative events include:**

- Southwest Texas Junior College Meeting with Workforce Training and Development Director, Kristal Sanchez, in Eagle Pass TX, March 31, 2023
- Meeting with Crystal City High School Counselor, Tracy Pena, April 4, 2023
- Career Pathways App Focus Group Virtual Meeting, April 5, 2023
- MyTXCareer "Next Steps" Virtual Workshop, April 5, 2023
- Cotulla High School 504 Student Presentation, April 6, 2023
- Meeting with Comstock ISD Superintendent, O.K. Wolfenbarger, April 11, 2023
- Cotulla High School CTE Department Presentation, April 12, 2023
- Middle Rio Grande Workforce Solutions Bi-Monthly Board Meeting, April 13, 2023
- Transfr VR Meeting with Zach Muskin, April 13, 2023
- Monthly Education Outreach Booster Meeting, April 14, 2023
- DAMAS Conference Presenter in Carrizo Springs TX, April 15, 2023
- Leakey ISD Student Presentation, April 17, 2023
- Summer Earn and Learn Check-in Virtual Meeting, April 17, 2023
- Teleconference with Cotulla High School Counselor, Marlene Maldonado, April 18, 2023
- Carrizo Springs High School 504/Special Education Student Presentation, April 24, 2023
- Middle Rio Grande SEAL 2023 Planning Meeting, April 28, 2023
- Texas Workforce Commission Forum in Austin TX, May 1 May 2, 2023
- Charting the Course Eagle Pass High School Student Presentation, May 3, 2023
- Charting the Course CC Winn High School Student Presentation, May 3, 2023
- Carrizo Springs High School CTE Showcase, May 3, 2023
- Cotulla High School CTE Career Fair Planning Meeting, May 4, 2023
- Carrizo Springs High School Decision Day, May 5, 2023
- Monthly Education Outreach Booster Meeting, May 5, 2023
- Cotulla High School CTE Career Fair, May 9, 2023
- TEAM REAL Meeting in Leakey TX, May 9, 2023
- Workforce Solutions Transfr VR Meeting with Zach Muskin, May 11, 2023
- Middle Rio Grande SEAL 2023 Planning Meeting, May 11, 2023
- Eagle Pass High School Virtual Reality Exploration Day, May 12, 2023
- Texas Workforce Commission SEAL Check-in Meeting, May 15, 2023

- Middle Rio Grande Youth Team Planning Meeting, May 16, 2023
- CC Winn High School Career Exploration Day, May 17, 2023
- Crystal City High School Senior Expo Planning Meeting, May 19, 2023
- Eagle Pass High School Career Exploration Day May 22, 2023
- Middle Rio Grande SEAL 2023 Planning Meeting, May 23, 2023
- Cotulla High School Decision Day, May 23, 2023
- CC Winn 504 Student Career Exploration Day, May 24, 2023
- Eagle Pass Title I Committee Meeting, May 24, 2023
- Cotulla High School Commencement Ceremony, May 26, 2023
- Teleconference with Carrizo Springs Junior High School Counselor, Melissa Garza, May 26, 2023
- Eagle Pass ISD Migrant Students Career Exploration Day, May 31, 2021

#### **ACTION**

None.

## Monitoring & Oversight Committee

June 8, 2023

**Education Outreach Specialist** 

#### **BACKGROUND**

The Education Outreach Specialist (EOS) serves as a resource for middle schools and high schools in the Middle Rio Grande Region to educate, expand, and enhance the provision of post-secondary education services for students from 12-22 years of age.

#### **DISCUSSION**

The EOS will continue to provide students with information about educational opportunities, local labor market demand, career information, and available workforce services to help them make sound career decisions after graduation. The EOS will continue to build and sustain collaborative partnerships with the school districts, colleges, Vocational Rehabilitation, Student Hirability Navigator, workforce staff, employers and all other entities to improve the quality of services for the students.

#### **COLLABORATION**

EOS is housed at Del Rio High School and is working collaboratively with San Felipe Del Rio-CISD to provide services to students at Del Rio High School, Del Rio Freshman School, Del Rio Middle School, San Felipe Memorial Middle School, Gerardo J. Maldonado CTE Center, Blended Academy, Student Guidance and Learning Center, and Early College High School, as well as other districts; Comstock ISD, Rocksprings ISD, Brackett ISD, Knippa ISD, La Pryor ISD, and Nueces Canyon CISD.

#### **Collaborative events include:**

• First work day in Uvalde, March 20, 2023

- Received on-boarding training from EOS Katrina Garcia, March 21, 2023
- Received Virtual Reality Headset training from EOS Katrina Garcia, March 23, 2023
- Sabinal ISD Special Education and 504 Student Presentation, March 28, 2023
- Carrizo Springs High School CTE Showcase, March 29, 2023
- Zoom training on timesheets and travel with EOS Katrina Garcia, March 30<sup>th</sup>
- Knippa ISD SPED, 504 presentation with superintendent Benny Hernandez, principal Melissa Garza April 6, 2023
- Meeting with Comstock ISD Superintendent, O.K. Wolfenbargar, April 11, 2023
- Uvalde College and Career Expo, April 12, 2023
- Middle Rio Grande Workforce Solutions Bi-Monthly Board Meeting, April 13, 2023
- Transfr VR Meeting with Zach Muskin, April 13, 2023
- Monthly Education Outreach Booster Meeting, April 14, 2023
- Leakey ISD SPED meeting with Melanie Kring, K Loughrer, and V Goebel, April 17, 2023
- Eagle Pass High school for SWTJC presentation, April 19, 2023
- Meeting with Margaret Galindo regarding MOU for SFDR-CISD, April 20, 2023
- Eagle Pass Charting the course meeting with Samuel Gonzalez, April 20, 2023
- Meeting with La Pryor ISD superintendent Dr. William Arevalo, principal Rodney Bunsen and SPED coordinator Josie Castillo, April 21,2023
- Meeting with Rocksprings ISD Superintendent James Oliver, Principal Kendall Smith and counselor Kristin Shanklin, April 26, 2023
- Meeting with Nueces Canyon CISD Superintendent Kristi Powers and principal Naphtali Fletcher, April 27, 2023
- Meeting with Brackett ISD superintendent Eliza Diaz, principal Christy Price and counselor Cindy Welch, April 28, 2023
- Texas Workforce Commission Forum in Austin TX, May 1-May 2, 2023
- EOS training with Ronny Washington, May 3-May 4, 2023
- Carrizo Springs High School Decision Day, May 5, 2023
- Monthly Education Outreach Booster meeting, May 5, 2023
- Cotulla High School CTE Career Fair, May 9, 2023
- TEAM REAL meeting in Leakey TX, May 9, 2023
- Meeting with Del Rio High school counselors, Dr. Dora Salinas,
   Annette Girdy, Cynthia Frausto, Elizabeth Overfelt, Selina Randez,

Brenda Delgado, Michael Evans, and Yvonne Maldonado, May 10, 2023

- Workforce Solutions Transfr VR meeting with Zach Muskin, May 11, 2023
- Middle Rio Grande SEAL 2023 planning meeting, May 11, 2023
- Eagle Pass High School Virtual Reality Exploration Day, May 12, 2023
- Texas Workforce Commission SEAL Check-in meeting, May 15, 2023
- Middle Rio Grande Youth Team planning meeting, May 16, 2023
- CC Winn High School Career Exploration Day, May 17, 2023
- La Pryor ISD Career and Decision Day, May 19, 2023
- Eagle Pass High School Career Exploration Day, May 22, 2023
- Middle Rio Grande SEAL 2023 planning meeting, May 23, 2023
- Meeting with DRHS parental liaison Gloria Rubio and GEAR UP coordinators Dora Angulo and Vira Puente, May 24, 2023
- Middle Rio NDEAM planning meeting, May 25, 2023
- Eagle Pass ISD Migrant students Career Exploration Day, May 31, 2023

Martha Bagneschi has been in the education field for fifteen years. She began her career as a substitute teacher, teaching Middle School children in grades 7<sup>th</sup> and 8<sup>th</sup>. She taught for five years and held long term positions in the school library as well as English and History classes.

She began her career in higher education with Sul Ross State University in the fall of 2012 an outreach coordinator for the Gaining Early Awareness and Readiness for Undergraduate Programs (GEAR UP).

She was able to follow, guide, and mentor a cohort of students (the class of 2017) and taught them the importance of college and career readiness. This seven-year grant allowed her to guide students from 7<sup>th</sup> grade until their first year of college. Martha was responsible for 800 students in Middle School, High School, Blended Academy, CTE Center, and Early College High School.

While working with GEAR UP, Martha was able to provide services such as mentoring, college and career readiness, volunteer opportunities, financial aid workshops, scholarship workshops, test prep, tutoring, college and career fairs, college visits, and summer camps. GEAR UP also provided motivational speakers to present at local High Schools to promote a healthy and happy lifestyle and to learn the importance of mental health as well as life skill lessons.

Martha was later promoted to Assistant Director where she took part in several trainings and workshops to ensure that the students were receiving the proper tools and guidance needed for graduation and thereafter.

Martha holds a Bachelor's degree in History with a minor in Psychology. She is also a published writer and co-founder of a non-profit organization (The BOLD Initiative) an after-school program in her community that helps students with their essays for college and scholarship applications, community involvement, as well as helping them reach their full potential.

## **Economic Development Committee**

June 8, 2023

#### Action Item

Approve the agenda and date for the 1<sup>st</sup> Workforce Board Economic Development Summit

#### **PURPOSE**

At the April 9<sup>th</sup> Board meeting the Strategies were established for the WFSMRGB Economic Committee and one of the foundations for expanding the job base in the Middle Rio Grande Region is to establish stronger relationships with chambers of commerce and economic development corporations as well as partner with the Sul Ross University Small Business Development Center (SBDC) in each community and throughout the region.

#### **DISCUSSION**

- 1. The plan for the first summit is to define our mission in expanding the job base, recruit new businesses for each community/county in the region and to collaborate with the region's chambers of commerce, economic development corporations and organizations like SBDC.
- 2. Where there are strong chambers that are active and have a strong membership established, we propose to have a Workshop on "How to Build a Strong Chamber of Commerce or Economic Development Corporation". Presenters from the three large chambers and economic development would adopt a chamber or economic development group and pair up to mentor and strengthen the groups that can structure their organization utilizing the city dedicated tax or other affiliations on how to prospect for new business, expand existing businesses, and find the workforce for the skills needed in each community.
- 3. We need to establish a venue and decide if virtual participation and which speakers could provide resources and tools at this 1<sup>st</sup> summit. Other workshops which could be included is to invite speakers to present on "How do you prospect for new business in your community", "Know the Profile of the Your Community to Target or

Identify Your Niche", and "How Do We Regionalize Job Expansion/Business Development?"

## **ACTION**

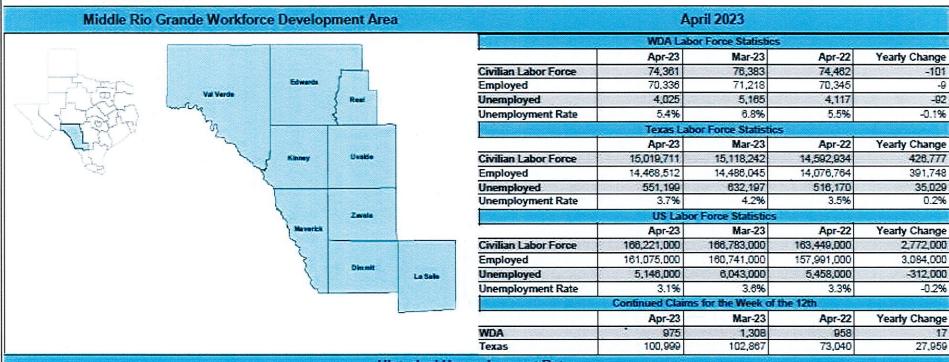
Recommend: Approve the agenda and date for the 1<sup>st</sup> Workforce Board Economic Development Summit

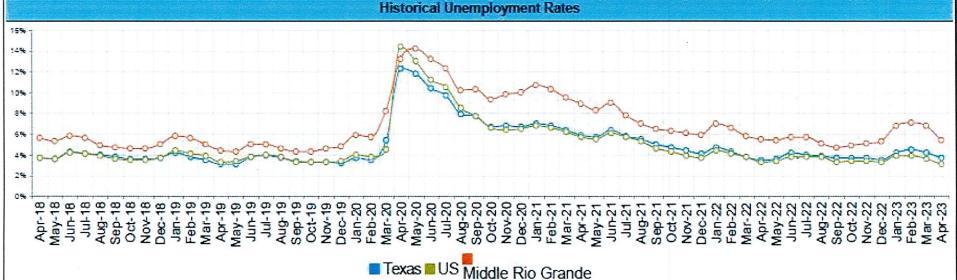
#### WORKFORCE SOLUTIONS MIDDLE RIO GRANDE BOARD REGION EMPLOYMENT/UNEMPLOYMENT April 2022 and April 2023

Year	Period	Area	Employment	Civilian Labor Force	Unemployr	nent Unemploymen	t Rate
2022	April	Dimmit	5,88	L	6,106	225	3.7
2022	May	Dimmit	5,90	L	6,130	229	3.7
2022	June	Dimmit	5,96	2	6,240	278	4.5
2023	April	Dimmit	5,983	2	6,183	201	3.3
2022	April	Edwards	1,27	3	1,311	33	2.5
2022	May	Edwards	1,22	7	1,262	35	2.8
2022	June	Edwards	1,18	3	1,226	38	3.1
2023	April	Edwards	1,099	)	1,128	29	2.6
2022	April	Kinney	1,25	1	1,309	55	4.2
2022	May	Kinney	1,22	5	1,282	57	4.4
2022	June	Kinney	1,21	1	1,280	66	5.2
2023	April	Kinney	1,20	5	1,258	52	4.1
2022	April	La Salle	3,95	5	4,067	111	2.7
2022	May	La Salle	3,91	2	4,028	116	2.9
2022	June	La Salle	3,983	3	4,124	141	3.4
2023	April	La Salle	4,07		4,175	102	2.4
2022	April	Maverick	21,62	3	23,639	2,016	8.5
2022	May	Maverick	21,678		23,534	1,856	7.9
2022	June	Maverick	21,509	)	23,332	1,823	7.8
2023	April	Maverick	21,80	5	23,805	2,000	8.4
2022	April	Real	1,063	2	1,108	46	4.2
2022	May	Real	1,15	5	1,205	50	4.1
2022	June	Real	1,18		1,240	54	4.4
2023	April	Real	1,11		1,165	49	4.2
2022	April	Uvalde	10,90	1	11,340	436	3.8
2022	May	Uvalde	10,870	)	11,314	444	3.9
2022	June	Uvalde	10,90	)	11,456	547	4.8
2023	April	Uvalde	10,680	)	11,128	448	4
2022	April	Val Verde	21,26	l	22,160	899	4.1
2022	May	Val Verde	21,24	5	22,146	900	4.1
2022	June	Val Verde	21,02	3	21,996	973	4.4
2023	April	Val Verde	21,068	3	21,973	905	4.1
2022	April	Zavala	3,120	5	3,422	296	8.6
2022	May	Zavala	3,080	)	3,369	289	8.6
2022	June	Zavala	3,07	7	3,404	327	9.6
2023	April	Zavala	3,30	1	3,546	239	6.7

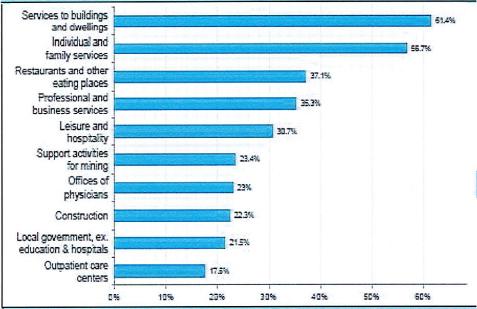








## Projected Top Ten Fastest Growing Industries in WDA (% Growth 2020-2030)



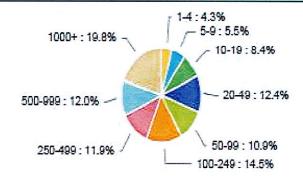
#### Average Weekly Wage (4th Quarter 2022)

•	Q4 2022	Q3 2022	Q4 2021	Quarterly Change	Yearly Change			
WDA	\$954	\$919	\$920	\$35	\$34			
Texas	\$1,372	\$1,332	\$1,375	\$40	\$-3			
US	\$1,385	\$1,334	\$1,418	351	\$-33			

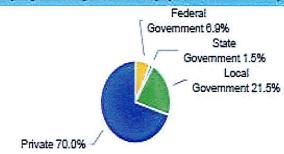
## Employment by Industry (4th Quarter 2022, Percent Change)

Industry	Employment	% of Total	% Quarterly Change	% Yearly Change
Natural Resources and Mining	4,344	7.2%	5.5%	14.1%
Construction	1,956	3,2%	7.4%	8.2%
Manufacturing	2,921	4.8%	-1.2%	3.9%
Trade, Transportation and Utilities	12,092	19.9%	0.3%	-3.1%
Information	549	0.9%	-0.2%	-2.3%
Financial Activities	1,989	3,3%	-0.9%	2.7%
Professional and Business Services	3,496	5.8%	1.1%	-4.7%
Education and Health Services	18,670	30.7%	2,8%	2.2%
Leisure and Hospitality	6,856	11.3%	-2.9%	5.3%
Other Services	760	1.3%	0.3%	-2.1%
Public Administration	7,116	11.7%	1.2%	2.9%

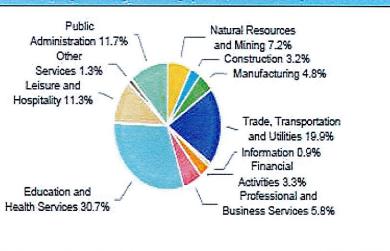
## Employment by Size Class (4th Quarter 2022)



## Employment by Ownership (4th Quarter 2022)



## Employment by Industry (4th Quarter 2022)



# Workforce Solutions Middle Rio Grande Board June 2023 Meetings

Child Care Committee Monday, June 5, 2023 5:30 – 6:30 PM <u>meet.google.com/edx-swsg-mwc</u> 1-575-518-3048 PIN - 233621958

Monitoring and Oversight Committee Monday, June 5, 2023 6:30 – 7:30 PM

<u>meet.google.com/pai-qzeg-ant</u> 1-917-960-7286 PIN - 208930673

Finance and Audit Committee Tuesday, June 6, 2023 5:30 - 6:30 PM <u>meet.google.com/scp-qirg-igx</u> 1-267-755-9692 PIN - 704295208

Economic Development Committee Tuesday, June 6, 2023 6:30 – 7:30 PM

meet.google.com/erh-yxbj-tmo 1-706-750-8884 PIN - 686396523

Executive Committee Wednesday, June 7, 2023 5:30 – 6:30 PM <u>meet.google.com/hwd-oabv-oyb</u> 1-901-236-0300 PIN - 199823668

WFS MRG Board Meeting Thursday, June 8, 2023 5:30 - 7:30 PM <u>meet.google.com/ekb-kwgv-bnn</u> 1-413-341-4150 PIN - 572547270